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# CENTRAL BANKING

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TRAINING

I am writing about Central Banking's Training course: Leadership and Management: Managing Change, Culture and Diversity in a volatile environment, which will be taking place online from May 15-18, 2023.

The combination of recent crises and rapid technological change is reshaping central banking. At the same time the spectre of inflation has returned to stalk economies, large and small.

Central bankers are aware of the political, economic, and technological challenges they face. What receives less attention is how leadership and management will be key drivers in the futures they create for themselves.

Yet, growing demands to contribute to environmental policies and a constant struggle to recruit and retain talent, mean that those in leadership roles now, and the younger generation who will play such roles in the future, face an ever more daunting task.

Expert speakers will be joining me to address:

- Transformation of the culture and identity of central banks in today's market
- Navigating the tides of a volatile environment through servant leadership
- How can central banks attract, nurture and retain new talent?
- Designing and developing a central bank brand

The course will focus on practical applications, drawing on a range of central bank experiences.

To join the course, please register online or get in touch with the Central Banking Training team for guidance on the registration process, including help with your internal approval: +44 20 7316 9136 / [training@centralbanking.com](mailto:training@centralbanking.com).

I look forward to welcoming you and your colleagues to the course this May.

Best regards,

Janet Cosier  
Former advisor on strategic planning and risk management  
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