



The British Insurance Awards Hall of Fame

Finalists and winners
from 1995 – 2025



The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



1995

3 JULY, LONDON'S GROSVENOR HOUSE

PRESENTERS: Steve Rider
and David Worsfold

SPEECH: Jonathan Evans MP, then
Minister for Corporate Affairs

Shortlist & winners

LOSS ADJUSTER OF THE YEAR

SPONSORED BY: CCN

Insurance Services

WINNER: Cunningham Hart

SHORTLIST:

Ellis & Buckle

Thomas Howell Group

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY: Cornhill Insurance

WINNER: Allan Chapman & James

SHORTLIST:

DOR (Northern)

FMW Farr Group

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Guardian Insurance

WINNER: Colonnade

Insurance Brokers

SHORTLIST:

Aspen Insurance Brokers

RAC Insurance Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Sun Alliance

WINNER: FMW Farr Group

SHORTLIST:

Bayliss & Cooke (MiniBusPlus)

Edgar Hamilton & Wellard

UNDERWRITER OF THE YEAR

SPONSORED BY: Bain Hogg:

An Inchcape Company

WINNER: ITT London & Edinburgh

SHORTLIST:

AIG Europe

NIG Skandia

CLAIMS TEAM OF THE YEAR

SPONSORED BY: McLarens

Chartered Loss Adjusters

WINNER: Sun Alliance

SHORTLIST:

Congregational & General

DAS Legal Expenses Insurance

Iron Trades Insurance

TRAINING AWARD

SPONSORED BY: Continuum Europe

WINNER: Royal Insurance

SHORTLIST:

Colonnade Insurance Brokers

Congregational & General Insurance

Taurus Training Services

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Royal Mail

WINNER: Liverpool Victoria

Friendly Society

SHORTLIST:

Norwich Union

Swinton Insurance

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY: Ernst & Young

WINNER: Royal Insurance

SHORTLIST:

Colonnade Insurance Brokers

Independent Insurance

Zurich Life

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft Stanleys

WINNER: Commercial Union

SHORTLIST:

Independent Insurance

ITT London & Edinburgh

REINSURER OF THE YEAR

SPONSORED BY: Independent

Insurance

WINNER: M&G Re

SHORTLIST:

CNA Re

Eagle Star Re

ACHIEVEMENT AWARD

SPONSORED BY: Legal & General

WINNER: Peter Wood, then chief
executive, Direct Line Insurance

1996

9 JULY, LONDON'S GROSVENOR
HOUSE HOTEL

PRESENTERS: Steve Rider
and David Worsfold

SPEECH: David Rowlands,
then chairman of Lloyd's

ENTERTAINMENT: Royal Philharmonic
Orchestra led by Simon Inghis.

Singer: Fiona O'Neill

Shortlist & winners

LOSS ADJUSTER OF THE YEAR

SPONSORED BY: CCN

Insurance Services

WINNER: Thomas Howell Group

SHORTLIST:

Applied Technology Adjusting

Ashworth Mairs
McLarens Toplis

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY: Cornhill Insurance

WINNER: FM Green & Co

SHORTLIST:

Allan Chapman & James

FMW International

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Sun Alliance

WINNER: Wergs Hall Insurance Brokers

SHORTLIST:

APN Insurance Services

Berns Brett Insurance

UNDERWRITER OF THE YEAR

SPONSORED BY: Bain Hogg:

An Inchcape Company

WINNER: Royal Insurance

SHORTLIST:

Hiscox Underwriting

St Paul International

CLAIMS TEAM OF THE YEAR

SPONSORED BY: McLarens

Chartered Loss Adjusters

WINNER: Sun Alliance Connections

SHORTLIST:

Cigna Healthcare & Group Life

Zurich Insurance

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TRAINING AWARD

SPONSORED BY: Nationwide Insurance Services

WINNER: Premium Search
SHORTLIST: AVON INSURANCE
Colonnade Insurance Brokers
Steel Burrill Jones

LIFE INSURER OF THE YEAR

SPONSORED BY: Continuum Europe

WINNER: Zurich Life
SHORTLIST:
Black Horse Financial Services
Legal & General

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Royal Mail

WINNER: Commercial Union

SHORTLIST:

ITT London & Edinburgh
Legal & General

CUSTOMER CARE AWARD

SPONSORED BY: Huon

WINNER: Guardian Health
SHORTLIST:
ITT London & Edinburgh
Sun Alliance

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY: Ernst & Young

WINNER: Motor Insurance Repair
Research Centre (Thatcham)
SHORTLIST:
Brian Wright Group
Marsh & McLennan

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft Stanleys

WINNER: St Paul International
SHORTLIST:
Commercial Union
Independent Insurance

REINSURER OF THE YEAR

SPONSORED BY: Reinsurance

WINNER: Swiss Re
SHORTLIST:
Axa Re
St Paul Re

ACHIEVEMENT AWARD

SPONSORED BY: Legal & General

WINNER: Victor Blake

1997

3 JULY, LONDON'S GROSVENOR HOUSE HOTEL

PRESENTERS: Steve Rider and David Worsfold

SPEECH: John Greenway MP, then chairman of the All Party Parliamentary Group on Insurance and Financial Services

ENTERTAINMENT: Humphrey Lyttlejohn and his musicians including Kenny Baker, Don Lusher and Acker Bilk.
Singers: Helen Shapiro and Alan Price
Shortlist & winners

LOSS ADJUSTER OF THE YEAR

SPONSORED BY: Experian

WINNER: Robins Response
SHORTLIST: CUNNINGHAM GROUP
McLarens Toplis
Miller Fisher

COMMERCIAL LINES

BROKER OF THE YEAR

SPONSORED BY: Cornhill Insurance

WINNER: FM Green & Co
SHORTLIST: ALLAN CHAPMAN & JAMES
FMW Corporate Risks
Walker Midgley Insurance Brokers

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Guardian Insurance

WINNER: Premium Search
SHORTLIST: COLONNADE INSURANCE BROKERS
Diane Deardon Insurance Brokers
Wergs Hall Insurance Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Warren Hill Insurance Brokers
SHORTLIST: THE BASIC BOAT LIABILITY COMPANY
Fielding Mann Insurance Brokers
Wergs Hall Insurance Brokers

UNDERWRITER OF THE YEAR

SPONSORED BY: Green Flag

WINNER: Royal & Sun Alliance
SHORTLIST: ITT LONDON & EDINBURGH
St Paul International
Zurich Life

CLAIMS TEAM OF THE YEAR

SPONSORED BY: McLarens

Chartered Loss Adjusters
WINNER: Congregational & General
SHORTLIST: CIGNA HEALTHCARE & GROUP LIFE
Norwich Union (general insurance)
Royal & Sun Alliance (Direct & Retail)

TRAINING AWARD

SPONSORED BY: Teleglobe

WINNER: Steel Burrill Jones Group
SHORTLIST: ALBANY LIFE
FMW International Insurance Brokers
Premium Search

LIFE INSURER OF THE YEAR

SPONSORED BY: Peters

Management Consultancy
WINNER: Canada Life Assurance
SHORTLIST: ALBANY LIFE
Friend Provident First Call
Midland Personal Financial Services
Nat West Life Investment Services

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Royal Mail

WINNER: Iron Trades Insurance
SHORTLIST: EAGLE STAR INSURANCE
UAP Provincial
Zurich Insurance

CUSTOMER CARE AWARD

SPONSORED BY: Huon

WINNER: Norwich Union
SHORTLIST: DIANNE DEARDEN INSURANCE BROKERS
Guardian Health
Zurich Insurance

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY: Ernst & Young

WINNER: NFU Mutual
SHORTLIST: COMMERCIAL UNION
Equifax/Norwich Union Direct
Norwich Union (general insurance)

RISK MANAGEMENT INITIATIVE (NEW FOR 2007)

SPONSORED BY: Cigna International

WINNER: NFU Mutual
SHORTLIST: ARUN DISTRICT COUNCIL CE HEATH (UK)
Willis Corroon

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft Stanleys

WINNER: Commercial Union
SHORTLIST:
INDEPENDENT INSURANCE
NFU Mutual
St Paul International

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REINSURER OF THE YEAR
SPONSORED BY: Reinsurance
WINNER: St Paul Re

SHORTLIST:
CNA RE
Equitas

ACHIEVEMENT AWARD
SPONSORED BY: Legal & General
WINNER: Sir David Rowland

1998

9 JULY, LONDON'S

GROSVENOR HOUSE HOTEL

PRESENTERS: Angus Deayton
and David Worsfold

SPEECH: John Greenway MP,
then chairman of the All Party
Parliamentary Group on Insurance
and Financial Services

ENTERTAINMENT: Johnny
Howard Big Band and Band of
Caledonian Highlanders
Shortlist & winners

LOSS ADJUSTER OF THE YEAR

SPONSORED BY: Imbach RAG

WINNER: Crawford THG

SHORTLIST:

Ellis & Buckle Property Solutions
McLarens Toplis IT Unit
McLarens Railway Claims Unit

COMMERCIAL LINES

BROKER OF THE YEAR

SPONSORED BY: Cornhill Insurance

WINNER: FMW International
Insurance Brokers

SHORTLIST:

Burke Ford Insurance Group
FM Green & Co
Robert & David

**PERSONAL LINES BROKER
OF THE YEAR**

SPONSORED BY: Guardian Insurance

WINNER: Aon Risk Services

SHORTLIST:

Colonnade Insurance Brokers
Thomas, Carroll Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Sedgwick

SHORTLIST:

Heath Insurance Services
The Brian Wright Group
Wilby Insurance Brokers

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: Independent Insurance

SHORTLIST:

Cassidy David Insurance Group
Cigna Insurance Company of Europe
Royal & Sun Alliance

CLAIMS TEAM OF THE YEAR

SPONSORED BY: McLarens

Chartered Loss Adjusters

WINNER: AIG Europe

SHORTLIST:

Guardian Health
Royal & Sun Alliance
Corporate Partnerships
St Paul International Insurance

TRAINING AWARD

SPONSORED BY: Certis

WINNER: NFU Mutual and Avon Group

SHORTLIST:

Steel Burrill Jones Group
Norwich Union General Insurance

LIFE INSURER OF THE YEAR

SPONSORED BY: CSC

Financial Services Group

WINNER: Legal & General

Assurance Society

SHORTLIST:

Eagle Star
NFU Mutual Insurance Society
Norwich Union Life & Pension

LIFE ASSURANCE SALES

FORCE OF THE YEAR

SPONSORED BY: Peters

Management Consultancy

WINNER: Wesleyan Financial Services

SHORTLIST:

Birmingham Midshires
Cornhill Life
Midland Personal Financial Services
Royal Scottish Assurance

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: ICD

Marketing Services

WINNER: Royal & Sun Alliance/

Bowring Sport & Leisure

SHORTLIST:

Aon Risk Services
FMW International Insurance Brokers

CUSTOMER CARE AWARDS

SPONSORED BY: Huon

WINNER: Norwich Union

SHORTLIST:

Dianne Dearden Insurance Brokers
Guardian Health
Zurich Insurance

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY: Ernst & Young

WINNER: PHH Insurer Services

SHORTLIST:

Lloyd's Insurance Services
Policy Master
Royal & Sun Alliance

RISK MANAGEMENT INITIATIVE

SPONSORED BY: Cigna International

WINNER: Ark & General

SHORTLIST:

Commercial Union
Eagle Star
Intermediary Systems
Wilby Insurance Brokers

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft Stanleys

WINNER: Commercial Union

SHORTLIST:

Independent Insurance
NFU Mutual
Norwich Union
Royal & Sun Alliance

REINSURER OF THE YEAR

SPONSORED BY: Reinsurance

WINNER: St Paul Re

SHORTLIST:

CNA Re
Equitas

ACHIEVEMENT AWARD

SPONSORED BY: Legal & General

WINNER: Allan Bridgewater

1999

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7 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Peter Sissons
and David Worsfold

SPEECH: John Greenway MP,
then chairman of the All Party
Parliamentary Group on Insurance
and Financial Services

ENTERTAINMENT: Anthony Inglis
and the Royal Philharmonic
Orchestra, the Welsh Guards
and the Royal Choral Society

Shortlist & winners

LOSS ADJUSTER OF THE YEAR

SPONSORED BY: Munters

WINNER: McLarens Toplis
Pricing and Validation Unit

SHORTLIST:

ATA Chartered Loss Adjusters
Cunningham Ellis & Buckle
McLarens Toplis ClaimCare Service

COMMERCIAL LINES

BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Aon Risk Services

SHORTLIST:

Burke Ford Insurance Group
FM Green & Co
Robert & David
Turner & Co

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Norwich Union

WINNER: Colonnade

Insurance Brokers

SHORTLIST:

Aon Risk Services
JDR (Insurance Brokers)
Nursing Homes Fees Agency

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Iron Trades

WINNER: APN Insurance
Services/Workplace Plus

SHORTLIST:

FM Green
Saxon Direct UK
Warren Hill Insurance Brokers
& Loss Recovery Group
Willis Corroon Commercial

INTERNATIONAL REINSURANCE

BROKER OF THE YEAR

SPONSORED BY: Lloyd's

WINNER: Benfield Greig

SHORTLIST:

EW Blanch
Guy Carpenter & Co
Towers Perrin Reinsurance

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Philip Cunningham –
Torch Motor Policies at Lloyd's

SHORTLIST:

Kevin McAlpin, Devitt Insurance Services
Giles Hawtin, McLarens Toplis
Caroline Smith, Norwich Union
Nichola Williams, Zurich Commercial

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: Allied Dunbar Assurance

SHORTLIST:

Independent Insurance
Norwich Union
Provident Insurance
Royal & Sun Alliance

CLAIMS TEAM OF THE YEAR

SPONSORED BY: McLarens Toplis

WINNER: Norwich Union

SHORTLIST:

Admiral Insurance Services
CGU
GAN Insurance
Zurich Engineering

TRAINING AWARD

SPONSORED BY: Certis

WINNER: Co-operative
Insurance Society

SHORTLIST:

Britannic Assurance
FMW International Insurance Brokers
Royal & Sun Alliance (Portia Training)

LIFE INSURER OF THE YEAR

SPONSORED BY: CSC Financial

WINNER: Royal & SunAlliance

SHORTLIST:

Axa Sun Life
Legal & General Assurance Society
NFU Mutual Insurance Society

LIFE ASSURANCE SALES FORCE

SPONSORED BY: Peters

Management Consultancy

WINNER: CGU Life

SHORTLIST:

Birmingham Midshires
Britannic Assurance
HSBC
Wesleyan Financial Services

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Compaq

WINNER: Royal & Sun Alliance/
Boots Insurance Services

SHORTLIST:

CGU
Independent Insurance
Lombard General Insurance
Minibus Plus

CUSTOMER CARE AWARDS

SPONSORED BY: Huon

WINNER: South Essex

Insurance Brokers

SHORTLIST:

Norwich Union
PPP Healthcare
Royal & Sun Alliance
Scottish Widows

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY: Ernst & Young

WINNER: Physical Evaluation Systems

SHORTLIST:

Independent Insurance
Legal & General
McLarens Toplis
PMSC

RISK MANAGEMENT INITIATIVE

SPONSORED BY: Cigna International

WINNER: Ark & General

SHORTLIST:

Collegiate Management Services/
Smithers Purslow & Co
Coventry City Council
Independent Insurance
Q Farms
Royal & Sun Alliance

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

Wansbroughs

WINNER: Independent Insurance

SHORTLIST:

Axa Insurance
CGU
NIG Skandia
Norwich Union
Royal & Sun Alliance
St Paul International Insurance

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INTERNATIONAL REINSURER OF THE YEAR

SPONSORED BY:

Pricewaterhouse Coopers

WINNER: CNA Re

SHORTLIST:

Employers Re

ERC Frankona

ACHIEVEMENT AWARD

SPONSORED BY: Legal & General

WINNER: Michael Bright, then chairman and chief executive, Independent Insurance

2000

28, JUNE AT THE ROYAL ALBERT HALL

PRESENTERS: Steve Rider and David Worsfold

SPEECH: David Bland, chair of the judging panel and then director general, Chartered Insurance Institute

ENTERTAINMENT: Anthony Inglis and the Royal Philharmonic Orchestra. Singers: Helen Williams and Russell Wilson

Shortlist & winners

LOSS ADJUSTER OF THE YEAR

SPONSORED BY: Munters

WINNER: McLarens Toplis – Rail Unit

SHORTLIST:

GAB Robins – Account Management Unit
McLarens Toplis – Managed Contractor Network
Property & Casualty Services
Resolve International

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Hannover Park

SHORTLIST:

Aon Financial Institutions
FM Green
Hart Owens Group
Robert & Davis

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Norwich Union

WINNER: Colonnade

Insurance Brokers

SHORTLIST:

Hughes & Company
Rowett Insurance Broking Group
Rowland Smith
South Essex Insurance Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Iron Trades

WINNER: Willis UK – Commercial Risks

SHORTLIST:

Boncaster Limited
FM Green
RBR Insurance Group
Road Runner Group
Saxon Direct UK

UK INTERNATIONAL REINSURANCE BROKER OF THE YEAR

SPONSORED BY: Lloyd's

WINNER: Benfield Greig

SHORTLIST:

Towers Perrin Reinsurance

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Eastgate

WINNER: Helen Merfield, AIG

Medical & Rehabilitation

SHORTLIST:

Alison Hoyes, Hart Owens Group
Neil McSherry, Independent Insurance
Jacquie Chittenden, Lloyds
TSB Financial Advisers
Scott Egan, Norwich Union
General Insurance

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: St Paul International

SHORTLIST:

Ace Europe
AIG UK
Independent Insurance
NIG
Royal & Sun Alliance - UKHCA

CLAIMS TEAM OF THE YEAR

SPONSORED BY: McLarens Toplis

WINNER: Zurich Commercial –

Motor Injury Whiplash Project

SHORTLIST:

Axa Insurance
Group ama Insurances
Iron Trades Insurance
St Paul International
Zurich Engineering

TRAINING AWARD

SPONSORED BY: Certis

WINNER: Devitt Insurance Services

SHORTLIST:

FMW Corporate Risks
Groupama Insurances
Independent Insurance
Royal & Sun Alliance
Zurich Commercial Insurance

LOYD'S SYNDICATE OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Wren Life

SHORTLIST:

BF Caudle Agencies
Cassidy David International
Equity Red Star
RE Brown & Others

LIFE INSURER OF THE YEAR

SPONSORED BY: CSC Financial

WINNER: Legal & General Assurance

SHORTLIST:

Britannic Assurance
Co-operative Insurance Society
Direct Line Life
Royal & Sun Alliance UK Life

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Compaq

WINNER: Axa Insurance

SHORTLIST:

Carole Nash Insurance Consultants
CGU Insurance
Heath Shield Friendly Society
Norwich Union General Insurance –
Home Insurance Risk Management
Royal & Sun Alliance,
Healthcare & Assistance
Zurich Commercial – A New Beginning

CUSTOMER CARE AWARDS

SPONSORED BY: Huon

WINNER: Norwich Union General

Insurance/Injury Prevention
and Rehabilitation Services

SHORTLIST:

Congregational & General
FMW Corporate Risks
Royal & Sun Alliance –
Property Investors Unit
South Essex Insurance Brokers

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: Provident Insurance

SHORTLIST:

Axa Insurance
Chubb Insurance Company of Europe
Farr
Property & Casualty Services
Royal & Sun Alliance – Portia

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THE E-COMMERCE AWARD

SPONSORED BY: Ernst & Young

WINNER: AA Insurance Services

SHORTLIST:

AA Group

Direct Line

Harvey Bowring Credit Underwriting

Norwich Union General Insurance

Wildnet New Media Group

RISK MANAGEMENT INITIATIVE

SPONSORED BY: SAP

WINNER: Bass PLC

SHORTLIST:

Ace Europe

Ark & General – Crisis Cover

East Lothian Council

Royal & Sun Alliance – Fleet Cover

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

WINNER: Wansbroughs

WINNER: St Paul

International Insurance

SHORTLIST:

Axa Insurance

Independent Insurance

Norwich Union General Insurance

Zurich Insurance (UK)

REINSURANCE INITIATIVE OF THE YEAR

SPONSORED BY: KPMG

WINNER: CNA Re

SHORTLIST:

Axa Insurance

ACHIEVEMENT AWARD

SPONSORED BY: MYND

WINNER: Simon Bolam

2001

11 JULY AT THE ROYAL ALBERT HALL

PRESENTERS: Steve Rider

and David Worsfold

SPEECH: Sir Howard Davies,

then chairman of the Financial

Services Authority

ENTERTAINMENT: Anthony Inglis and

the Royal Philharmonic Orchestra;

the Royal Choral Society; Featured

singers: Nicola Kirsch and Geraint

Dodd; Musketeers of the Moscow

Militia and Connaught Rangers

Shortlist & winners

LOSS ADJUSTER OF THE YEAR

SPONSORED BY: Munters

WINNER: McLarens Toplis –

Property Management

SHORTLIST:

GAB Robins UK

McLarens Toplis – Flood Response

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: CPI Countrywide

WINNER: London Processing Centre

SHORTLIST:

Crawford & Company

Enterprise Rent-A-Car

Europ Assistance

Kennedys Solicitors

PMA

COMMERCIAL LINES

BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: RK Harrison

Insurance Brokers

SHORTLIST:

Argyll Insurance Services

The Davis Group

FM Green

Hannover Park Group

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Norwich Union

WINNER: Colonnade

Insurance Brokers

SHORTLIST:

Aon

Rowett Insurance Broking Group

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: QBE

WINNER: Argyll Insurance Services

SHORTLIST:

Broker Network

La Playa

REINSURANCE BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Lloyd's

WINNER: Aon

SHORTLIST:

JLT Risk Solutions

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: IBM

WINNER: Nichola Williams,

Zurich Commercial

SHORTLIST:

Shirley Alexander, Axa Insurance

Ken Blanc, Independent Insurance

Natasha Regan, Groupama Insurances

Jonathan Salter, Royal & Alliance

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: Royal & Sun

Alliance Commercial

SHORTLIST:

AIG Europe UK

St Paul International

Zurich Commercial

Zurich Financial Services

CLAIMS TEAM OF THE YEAR

SPONSORED BY: Capita McLarens

WINNER: Halifax General

Insurance Services

SHORTLIST:

Gallagher Bassett

Groupama Insurances

NFU Mutual

TRAINING AWARD

SPONSORED BY: CII

WINNER: NIG

SHORTLIST:

Co-operative Insurance Society

Independent Insurance

Peoples Choice

Royal & Sun Alliance UK Training Centre

LLOYD'S SYNDICATE OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Atrium Underwriters

SHORTLIST:

Equity Red Star

Wellington Underwriting

Wren Life

LIFE INSURER OF THE YEAR

SPONSORED BY: CSC

WINNER: Legal & General

SHORTLIST:

Co-operative Insurance Society

Royal & Sun Alliance UK Life

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Solcorp

WINNER: Road Runner

Motor Trade Insurance

SHORTLIST

Legal & General Insurance

Lloyds TSB/First Assist

Peoples Choice

Zurich Personal Insurances

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CUSTOMER CARE AWARDS

SPONSORED BY: The Innovation Group

WINNER: Zurich Personal Insurances

SHORTLIST:

Caravan Guard
Groupama Insurances
Lloyds TSB
South Essex Insurance Brokers

TECHNOLOGY INITIATIVE OF THE YEAR

SPONSORED BY: Compaq

WINNER: Chubb Insurance

Company of Europe

SHORTLIST:

Jewellery Appraisal Services
Royal & Sun Alliance
St Paul International

THE E-COMMERCE AWARD

SPONSORED BY: Cap

Gemini Ernst & Young

WINNER: AA Insurance Services

SHORTLIST:

Cox Insurance – Retail Division
Independent Insurance
Its4Me

RISK MANAGEMENT INITIATIVE

SPONSORED BY: CMGL

WINNER: East Lothian Council

SHORTLIST:

Allianz Cornhill
Arun District Council
Royal & Sun Alliance –
Healthcare and Assistance
South Essex Insurance Brokers

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

Wansbroughs

WINNER: Zurich Financial

Services (UK General)

SHORTLIST:

AIG Europe (UK)
Co-operative Insurance Society
NFU Mutual

REINSURANCE INNOVATION OF THE YEAR

SPONSORED BY: KPMG

WINNER: GE Frankona Reinsurance

SHORTLIST: AXA INSURANCE

EUROBASE SYSTEMS

ACHIEVEMENT AWARD

SPONSORED BY: CSC

WINNER: David Prosser, then group

chief executive, Legal & General

2002

10TH JULY, THE ROYAL ALBERT HALL

PRESENTERS: Jeremy Clarkson
and David Worsfold

ENTERTAINMENT: Anthony Inglis and
the Royal Philharmonic Orchestra;
the Royal Choral Society; Featured
singers: Andrew Mayor, Imogen
Parker, Annette Wardell, Joanne
Appleby, Geoff Sewell, Jeremy
Sharples and Scott Cisson

Shortlist & winners

LOSS ADJUSTER OF THE YEAR

SPONSORED BY: Ansa

WINNER: GAB Robins - Eye

SHORTLIST:

Cunningham Lindsey
GAB Robins – Command Centre

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: CPI Countrywide

WINNER: Solus

SHORTLIST:

Belfor Relectronic (UK)
Jewellery Appraisal Service
Munters
Mutual Law, Beachcroft Wansbroughs

COMMERCIAL LINES

BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Robertson Taylor

SHORTLIST:

Camberford Law
FM Green
RK Harrison Insurance Brokers

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Aon Affinity

Insurance Services

SHORTLIST:

AA Insurance Services
Boncaster
Colonnade Insurance Brokers

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Groupama

Insurances

WINNER: Camberford Law

SHORTLIST:

FM Green
Heath Insurance Services
Saxon Insurance

REINSURANCE BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Lloyd's

WINNER: Aon

SHORTLIST:

JLT Risk Solutions

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Capita

Insurance Services

WINNER: Clair Haywood,

Allianz Cornhill

SHORTLIST:

David Walsh – Colonnade
Insurance Brokers
Louise Spear – Norwich Union
Keeley Burgess – Pinnacle Insurance
Roger Garbutt – St Paul
International Insurance
Steven Swift – Oughtred & Harrison

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: Groupama Insurances

SHORTLIST:

Hiscox Sterling Insurance
Zurich Financial Services

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: Munters

WINNER: Belfor Relectronic (UK)

SHORTLIST:

Davies Lavery
GAB Robins – Churchill Command Centre
Royal & Sun Alliance - Subsidence

TRAINING AWARD

SPONSORED BY: GAB Robins

WINNER: Aon – Corporate Division

SHORTLIST:

Allianz Cornhill
Heath Lambert Group
Towry Law Insurance Brokers

LLOYD'S SYNDICATE OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Beazley

SHORTLIST:

Equity Red Star
Zenith

LIFE INSURER OF THE YEAR

SPONSORED BY: Solcorp

WINNER: Legal & General Assurance

SHORTLIST:

Co-operative Insurance Society
Royal & Sun Alliance UK Life
Wesleyan Assurance Society

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Jewellery

Appraisal Services

WINNER: Lloyds TSB Insurance

SHORTLIST:

Aon Affinity Management

Cox Insurance Retail Division/Insure

Home Service (GB)

CUSTOMER CARE AWARDS

SPONSORED BY: The Innovation Group

WINNER: NFU Mutual

SHORTLIST:

Caravan Guard

GAB Robins UK/Churchill

Command Centre

Royal & Sun Alliance –

Property Investors Unit

THE TECHNOLOGY AWARD

SPONSORED BY: IBM

WINNER: Royal & Sun Alliance

– UK Commercial

SHORTLIST:

GAB Robins – EYE

InsurE-com

Royal & Sun Alliance – Financial Risks

THE E-BUSINESS AWARD

SPONSORED BY: Cap

Gemini Ernst & Young

WINNER: Its4Me Online Insurance

SHORTLIST:

AA Insurance Services

Direct Line Legal & General Assurance

Norwich Union – Bluecycle.com

RISK MANAGEMENT AWARD

SPONSORED BY: CMGL

WINNER: Caravan Guard

SHORTLIST:

Axa Insurance

FM Global/GlaxoSmithKline

St Paul International

The National Plant and Theft Register

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

Wansbroughs

WINNER: Zurich Financial Services

SHORTLIST:

Churchill

Legal & General Insurance

Norwich Union

Provident Insurance

REINSURANCE INNOVATION OF THE YEAR

SPONSORED BY: Sherwood

International

WINNER: Willis Re

SHORTLIST: INREON

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Scott Bell, recently

retired group managing

director, Standard Life

2003

9 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Jon Seargant, David

Worsfold (opening speech) and

Anthony Gould (awards presentation)

ENTERTAINMENT: The cast

of the musical Buddy

Shortlist & winners

LOSS ADJUSTER OF THE YEAR

SPONSORED BY: DRL

WINNER: Cunningham Lindsey

SHORTLIST:

GAB Robins

The Claims People

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: CPI Countrywide

WINNER: Pricewaterhouse Coopers

SHORTLIST:

Belfor Relectronic (UK)

IRMG

Pricewaterhouse Coopers

Troika

Sirius Financial Services

COMMERCIAL LINES

BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Camberford Law

SHORTLIST:

Lloyds TSB

Towry Law Insurance Brokers

PERSONAL LINES BROKER

OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Carole Nash

Insurance Consultants

SHORTLIST:

AA Insurance Services

MCE

Swinton Insurance

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Groupama

Insurances

WINNER: Bollington Group

SHORTLIST:

AA Insurance Services

Aon

MD Insurance Services

Medi Traveller

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Capita

Insurance Services

WINNER: Terri Grainger – Beddis

Hobbs Commercial Property

SHORTLIST:

Jessica Lloyd-Jones, Allianz Cornhill

Gareth Hilton, Royal & Sun Alliance

Gemma Burney, Royal & Sun Alliance

Joanne Wake, St Paul International

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: Zurich Insurance

SHORTLIST:

AIG Europe

Equity Red Star

Groupama Insurances - Motor

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: MUTERS

WINNER: The Drainage Forum

SHORTLIST:

AIG Europe

Chubb Insurance

Provident Insurance

TRAINING AWARD

SPONSORED BY: Cunningham Lindsey

WINNER: Carole Nash

Insurance Consultants

SHORTLIST:

Allianz Cornhill

Axa Insurance

Giles Insurance Brokers

LOYD'S SYNDICATE OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Equity Red Star

SHORTLIST:

Brit Syndicate 1987

Hiscox Syndicate 33

LIFE INSURER OF THE YEAR

SPONSORED BY: Solcorp

WINNER: Legal & General

Assurance Society

SHORTLIST:

Co-operative Financial Services

Swiss Life

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MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Software Solutions Partners

WINNER: NAAFI Financial

SHORTLIST:

Lloyds TSB & Axa Insurance
Motor Trade Solutions
RK Harrison Insurance Brokers
Stuart Alexander

CUSTOMER CARE AWARDS

SPONSORED BY: Sterling

Insurance Group

WINNER: Barclays Insurance Dublin

SHORTLIST:

Kwik-Fit Insurance
Western Provident Association
Zurich Professional

THE TECHNOLOGY AWARD

SPONSORED BY: IBM

WINNER: Motor Insurers' Information Centre & Experian

SHORTLIST:

Allianz Cornhill – Claims Tracking
Aon & August Group

Composite Legal Services
Friends Provident

THE E-BUSINESS AWARD

SPONSORED BY: Cap

Gemini Ernst & Young

WINNER: Composite Legal Services

SHORTLIST:

Axa Insurance
Hiscox Syndicates
Legal & General
Towry Law Insurance Brokers

RISK MANAGEMENT AWARD

SPONSORED BY: CMGL

WINNER: Sainsbury's

SHORTLIST:

Axa Insurance and Risk Stop
Belfor-Relectronic
Sunderland City Council
Zurich Risk Services

MAJOR LOSS AWARD – NEW FOR 2003

SPONSORED BY: Plexus Law

WINNER: Cunningham Lindsey UK

SHORTLIST:

Belfor-Relectronic (UK)
Capita Insurance Services
Ecclesiastical Insurance

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

Wansbroughs

WINNER: NFU Mutual

SHORTLIST:

Axa Insurance
St Paul Insurance
Sterling Insurance
Zurich Insurance

REINSURANCE INNOVATION OF THE YEAR

SPONSORED BY: Sherwood

International

WINNER: Troika Insurance Company

SHORTLIST:

Benfield – Weather Risk
Index Benfield – Expect

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Robert Hiscox

2004

7 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Clive Anderson, David Worsfold and Anthony Gould

ENTERTAINMENT: The cast of the musical The Rat Pack including Mark Adams, Stephen Triffitt and Jennie Sawdon

Shortlist & winners

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY: Belfor

WINNER: GAB Robins – Robins Affinity Management

SHORTLIST:

Crawford & Company - subsidence
Cunningham Lindsey UK
QuestGates

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: InsuranceJobs.co.uk

WINNER: Chartered Insurance Institute

SHORTLIST:

Acturis
Barlow Lyde & Gilbert
Document SOS

COMMERCIAL LINES

BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Goss Group – General

Insurance Division

SHORTLIST:

Alexander Forbes
Barnett & Barnett

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Enterprise

Rent-A-Car

WINNER: The Allen & Allen Group

SHORTLIST:

BDML Connect
Junction
Kwik-Fit Insurance

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Axa Insurance

WINNER: Alec Finch/Riskclick

SHORTLIST:

Marsh
MD Insurance Services

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Capita

Insurance Services

WINNER: Anton Manley, Kwik-Fit Insurance Services

SHORTLIST:

Richard Coulson, Marsh
Sam Franks, Hiscox Insurance Company
Hannah Jaynes, Allianz Cornhill
Jane Kietly - Marsh

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: RJ Kiln & Co

SHORTLIST:

Allianz Cornhill – Motor Trade
Brit Insurance Holdings
Legal & General

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: Halifax Home Insurance

SHORTLIST:

Crawford & Company – VISCAT
Ecclesiastical Insurance Office
Hiscox Insurance Company

REHABILITATION AWARD

SPONSORED BY: FirstAssist

WINNER: Proclaim CARE

SHORTLIST:

Axa PPP Healthcare
IPRS
Unum Provident

TRAINING AWARD

SPONSORED BY: Cunningham Lindsey

WINNER: Barnett & Barnett

SHORTLIST: ALLIANZ CORNHILL

– FINANCIAL & COMMERCIAL

AWARENESS PROGRAMME

Legal & General
CII & BIBA

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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LIFE INSURER OF THE YEAR

SPONSORED BY: Tata
Consultancy Services
WINNER: Legal & General
SHORTLIST:
NFU Mutual
Prudential

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Software
Solutions Partners
WINNER: Royal & Sun
Alliance/More Than
SHORTLIST:
InsureYourMotor.com
Legal & General

CUSTOMER CARE AWARDS

SPONSORED BY: Barclays
WINNER: Royal & Sun
Alliance/ Lloyd & Whyte
SHORTLIST:
Capita Life & Pensions
Caravan Guard
Legal & General

THE TECHNOLOGY AWARD

SPONSORED BY: IBM

WINNER: Munters

SHORTLIST:
Alec Finch Group/Riskclick
Crawford & Company
Lloyd's

THE E-BUSINESS AWARD

SPONSORED BY: Ace European Group
WINNER: Royal & Sun Alliance
SHORTLIST:
Legal & General
Marsh
NIG

RISK MANAGEMENT AWARD

SPONSORED BY: CMGL
WINNER: Kerry London/
Workplace Plus Insurance/
Norwich Union Risk Services
SHORTLIST:
Allianz Cornhill – Drive Safe
The Institute of Risk Management

MAJOR LOSS AWARD

SPONSORED BY: Plexus Law
WINNER: Fortis Insurance
SHORTLIST:
Crawford & Company – Global

Incident Response
Cunningham Lindsey
GAB Robins Aviation

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft
Wansbroughs
WINNER: Allianz Cornhill
SHORTLIST:
Legal & General
NFU Mutual
Sterling Insurance

LONDON MARKET INNOVATION OF THE YEAR

SPONSORED BY: Kennedys
WINNER: Tropical Storm Risk
SHORTLIST:
Ace European Group
Xchanging
Liberty Syndicate Management

ACHIEVEMENT AWARD

SPONSORED BY: ISO
WINNER: Walter Merricks, then
the Financial Ombudsman
Service's chief ombudsman

2005

6TH JULY, THE ROYAL ALBERT HALL

PRESENTERS: Jeremy Paxman, David
Worsfold and Anthony Gould
SPEECH: Julian James, Lloyd's
head of worldwide markets
ENTERTAINMENT: Royal
Philharmonic Orchestra

Shortlist & winners

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY: The Innovation Group
WINNER: Cunningham Lindsey UK
SHORTLIST:
Ashworth Mairs Group
GAB Robins (Creditor Claims Service)

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: Homeserve plc
WINNER: Certified Restoration
Dry-cleaning Network UK
SHORTLIST:
Lifestyle Services Group
Loss Management Group
Tracker Network (UK)

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Kerry London

SHORTLIST:
Argyll Insurance Services
FMW Risk Services

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance
WINNER: Swinton Group
SHORTLIST:
BDML Connect
Insure & Go Insurance Services
Kwik-Fit Insurance Services

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Axa Insurance
WINNER: Marsh Employers'
Liability Practice
SHORTLIST:
FMW Risk Services
NAAFI
Stuart Alexander

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Ace European Group
WINNER: Hannah Jaynes, Allianz
Cornhill Animal Health
SHORTLIST:

James Barwell, Axa Insurance
Nicola Cowan, All Risk Management
Peter Smith, Markel International
Steve Wong, Willis

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian
WINNER: Royal & Sun
Alliance (UK Marine)
SHORTLIST:
Allianz Cornhill
DAS Legal Expenses
Legal & General Assurance Society

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC
WINNER: ISS Damage Control
SHORTLIST:
Axa Insurance
Crawford & Company Subsidence Unit
The Flood Repairs Forum

REHABILITATION AWARD

SPONSORED BY: FirstAssist
WINNER: Unum Provident (Early
Intervention Programme)
SHORTLIST:
Barlow Lyde & Gilbert
Health & Case Management
Moving Minds
Zurich (UK Commercial Business)

The British Insurance Awards Hall of Fame

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CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

SPONSORED BY: Enterprise Rent-A-Car

WINNER: Police Mentoring Scheme/ Lloyd's Community Programme

SHORTLIST:

Axa PPP Healthcare
Unum Provident (New Beginnings)

TRAINING AWARD

SPONSORED BY: Barclays

WINNER: British Insurance Brokers' Association and Chartered Insurance Institute

SHORTLIST:

Allianz Cornhill – Excellence in Claims
Footman James & Company
Munters

LIFE INSURER OF THE YEAR

SPONSORED BY: Tata

Consultancy Services

WINNER: Legal & General

SHORTLIST:

Prudential
Wesleyan Financial Services

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: SSP

WINNER: Privilege

SHORTLIST:

AIG Europe (UK)

Barclays Insurance Services
Direct Line

CUSTOMER CARE AWARDS

SPONSORED BY: Cunningham Lindsey

WINNER: Friends Provident

SHORTLIST:

Caravan Guard
RiskStop, Farmweb and NIG
Royal & Sun Alliance

THE TECHNOLOGY AWARD

SPONSORED BY: Keoghs

WINNER: Legal & General Assurance Society (e-Pensions)

SHORTLIST:

Acturis/Giles Insurance Brokers
Royal Liver
Withersnet

THE E-BUSINESS AWARD

SPONSORED BY: Improveline

WINNER: Groupama Insurances

SHORTLIST:

Confused.com
Legal & General Assurance Society
HSBC Insurance Brokers

RISK MANAGEMENT AWARD

SPONSORED BY: CMGL

WINNER: RiskSTOP/Axa

SHORTLIST:

Belfor
NIG & All Risk Management
Royal & SunAlliance (Marine Risk Management)

MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: Crawford & Company

SHORTLIST:

Allianz Cornhill
Royal & Sun Alliance

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

Wansbroughs

WINNER: Allianz Cornhill

SHORTLIST:

Axa Insurance
Fortis Insurance
Groupama Insurances
Hiscox

LONDON MARKET INNOVATION OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Aon/Xchanging

SHORTLIST:

Allianz
Global Risks Amlin

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: The Rt Honourable Lord Hunt of Wirrall MBE

2006

5TH JULY, THE ROYAL ALBERT HALL

PRESENTERS: Jeremy Paxman, David Worsfold and Anthony Gould

SPEECH: Then Lloyd's chairman

Lord Levene of Portsoken

ENTERTAINMENT: Royal Philharmonic Orchestra; featured singers:

Hazel Fernandes and John

Hudson; featured musician:

John Birch on the organ.

Shortlist & winners

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY: The Innovation Group

WINNER: QuestGates – Environmental Unit

SHORTLIST:

Crawford & Company
The Investigation Services Team, part of Capita

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: The Source

Claims Support

WINNER: Enterprise Rent-A-Car

SHORTLIST:

Comet Business Services
Cunningham Lindsey

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Bollington

SHORTLIST:

Premierline Direct
Turner & Co Insurance Brokers

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Kwik Fit Financial Services

SHORTLIST:

Footman James
Insure & Go Insurance Services
Thomas, Carroll (Brokers)

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Axa Insurance

WINNER: Heath Lambert Group

SHORTLIST:

Bollington
La Playa
Wilby

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Nobilas

WINNER: Victoria Cuggy,

Equity Insurance Group

SHORTLIST:

Darren Clayden, Groupama Insurances
Poppy Crane, Axa Insurance
Stephen Ford, St Paul Travelers Insurance Company
Jane Kempler, Groupama Insurances
Natalie Taylor, Fortis Insurance
Richard Walker, Axa Insurance

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: Royal & Sun

Alliance (UK Marine)

SHORTLIST:

Allianz Cornhill

DAS Legal Expenses

Legal & General Assurance Society

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: Royal & Sun Alliance

SHORTLIST:

Ecclesiastical Insurance Group

HSBC Life (UK)

Plantec Holdings

REHABILITATION AWARD

SPONSORED BY: FirstAssist

WINNER: Health & Case Management

SHORTLIST:

Legal & General Risk Group

Moving Minds Psychological

Management & Rehabilitation

Proclaim Care

Unum Provident

CORPORATE & SOCIAL

RESPONSIBILITY PROJECT

OF THE YEAR

SPONSORED BY: Enterprise

Rent-A-Car

WINNER: Zurich Municipal

SHORTLIST:

Allianz Cornhill – Biodiversity at Ewhurst

Co-operative Insurance Society

Kwik-Fit Financial Services

TRAINING AWARD

SPONSORED BY: Barclays

WINNER: British Insurance

Brokers' Association and

Chartered Insurance Institute

SHORTLIST:

Allianz Cornhill – excellence in claims

Footman James & Company

Munters

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Software

Solutions Partners

WINNER: Royal Liver

SHORTLIST:

Axa Insurance

Allianz Cornhill (Animal Health)

CUSTOMER CARE AWARDS

SPONSORED BY: Cunningham Lindsey

WINNER: WPA

SHORTLIST:

Kwik Fit Financial Services

Royal & Sun Alliance (Motability)

THE TECHNOLOGY AWARD

SPONSORED BY: Keoghs

WINNER: Drive Assist UK

SHORTLIST:

Acturis/Alexander Forbes

Corporate Risk Solutions

Cunningham Lindsey UK

GAB Robins UK – EYE Write

Legal & General

THE E-BUSINESS AWARD

SPONSORED BY: Sirius

WINNER: Direct Line

SHORTLIST:

Friends Provident

HSBC Intermediary Marketing Division

NIG

RISK MANAGEMENT AWARD

SPONSORED BY: CMGL

WINNER: Tropical Storm Risk

SHORTLIST:

QBE European Operations

RBIG Corporate Risk Services

Zurich Risk Services

MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: Brit Insurance –

Hurricane Katrina

SHORTLIST:

Cunningham Lindsey UK – Carlisle Floods

GAB Robins UK – London

Terrorist Response

HBOS General Insurance – Buncefield

NHBC Claims

Royal & Sun Alliance – Buncefield

Teceris and AIG Europe

LIFE INSURER OF THE YEAR

SPONSORED BY: Cover

WINNER: Friends Provident

SHORTLIST:

Legal & General

Royal Liver

Scottish Widows

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

Wansbroughs

WINNER: Royal & Sun Alliance

SHORTLIST:

Fortis Insurance

Groupama Insurances

Hiscox

INTERNATIONAL INITIATIVE

OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Royal & Sun Alliance –

Aquaculture Insurance Solutions

SHORTLIST:

Chubb Insurance Co of Europe

William Russell

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Dennis Mahoney, then

chairman and chief executive of Aon

2007

4 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Dara O'Briain
and Anthony Gould

ENTERTAINMENT: Royal Philharmonic
Orchestra (conducted by Anthony
Inglis) and The Royal Choral Society.
Featured singer: Katherine Jenkins

Shortlist & winners

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY: Concept

Building Solutions

WINNER: GAB Robins UK and Fortis UK

SHORTLIST:

AMG Chartered Loss Adjusters

Cunningham Lindsey

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: Nobilas

WINNER: Acturis

SHORTLIST:

Countrywide Property Management

Document SOS

Drive Assist UK

COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: FMW Risk Services

SHORTLIST:

Barnett & Barnett

MD Insurance Services – Premier
Guarantee for New Homes

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: AI Claims Solutions

WINNER: Fresh Insurance

SHORTLIST:

Insure & Go Insurance Services

RIAS

Roland Smith

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BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Axa Insurance

WINNER: Wilby

SHORTLIST:

FMW Risk Services
Junction

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Empire Commercial

WINNER: Donna Claydon,

Axa Insurance

SHORTLIST:

Helena Christopher, QBE Europe
Edward Hogan, Heath Lambert
Dale Petrie, Insurance Claims Hotel Bureau

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: AIG Europe (UK)

SHORTLIST:

Royal & Sun Alliance - Resolution
Zurich Private Clients

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: Groupama

SHORTLIST:

AIG Europe (UK)
National Flood School/ Disaster Carel

REHABILITATION AWARD

SPONSORED BY: FirstAssist

WINNER: Reach Personal

Injury Services

SHORTLIST:

Corpore
Human Focus Return to Work,
Part of Parabis Group
Moving Minds

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

SPONSORED BY: Enterprise

Rent-A-Car

WINNER: Co-operative

Insurance Services

SHORTLIST:

Friends Provident
Prudential

TRAINING AWARD

SPONSORED BY: Barclays

WINNER: Axa PPP Healthcare

SHORTLIST:

AI Claims Solutions
Garwyn

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Software

Solutions Partners

WINNER: Ecclesiastical Insurance

SHORTLIST:

Barnett & Barnett
Swiftcover.com
Unum

CUSTOMER CARE AWARDS

SPONSORED BY: Cunningham Lindsey

WINNER: AMG

SHORTLIST:

AA Insurance Services
Capita Life & Pensions Services
Legal & General
St Paul Travelers

THE TECHNOLOGY AWARD

WINNER: Cunningham Lindsey UK

SHORTLIST:

Blyth Valley
Enterprise Rent-A-Car

THE E-BUSINESS AWARD

SPONSORED BY: Canada Life

WINNER: Bluecycle

SHORTLIST:

Allainz Global Corporate & Specialty
Axa Insurance – SME
Healix Risk Rating

RISK MANAGEMENT AWARD

SPONSORED BY: Sapiens

WINNER: Aon Global Risk

Consulting, part of Aon

SHORTLIST:

Brit Insurance
Royal & Sun Alliance – Geographical
Risk Assessment Tool

MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: Cunningham

Lindsey – Buncefield

SHORTLIST:

Forensic Accounting & Claims
Team, Marsh (with Keystone)
Royal & Sun Alliance – Andros Food Fire

LIFE INSURER OF THE YEAR

SPONSORED BY: Tata

Consultancy Services

WINNER: Legal & General

SHORTLIST:

Friends Provident
Royal Liver - Progress
Wesleyan Assurance Society

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

WINNER: Fortis UK

SHORTLIST:

Brit Insurance
Hiscox

INTERNATIONAL INITIATIVE OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Sunderland Marine

Mutual Insurance

SHORTLIST:

QBE European Operations
Dual International

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Patrick Snowball. Outgoing
executive director, Aviva [UK](#)

2008

9 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Rob Brydon
and Anthony Gould

ENTERTAINMENT: Royal Philharmonic
Orchestra (conducted by Anthony
Inglis); Featured singer: Paul
Potts; Opening Act: eScala

Shortlist & winners

LOSS ADJUSTING INITIATIVE OF THE YEAR

SPONSORED BY: Concept

Building Solutions

WINNER: Cunningham Lindsey

UK – Maintenance Line

SHORTLIST:

Merlin Professional
Crawford & Company
Cunningham Lindsey –
Large Loss Screening

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: EMB

SHORTLIST:

Acturis
Continuity
Munters
WNS Assistance

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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COMMERCIAL LINES BROKER OF THE YEAR

SPONSORED BY: Royal & Sun Alliance

WINNER: Premier Guarantee

SHORTLIST:

Clear Insurance Management
Wilby

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: AI Claims Solutions

WINNER: Swinton Group

SHORTLIST:

BDML Connect
Caravan Guard
Kwik Fit Financial Services
Stackhouse Poland

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Axa Insurance

WINNER: RK Harrison

Insurance Brokers

SHORTLIST:

Bollington Insurance Brokers
Kwik-Fit Financial Services
Policyfast

HEALTH & PROTECTION

INTERMEDIARY OF THE YEAR

SPONSORED BY: Cover

WINNER: PIFC Consulting

SHORTLIST:

Pulse Insurance
West Country Health Care

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Comet

Replacement Services

WINNER: Jon Nottingham,

Axa Insurance

SHORTLIST:

Sarah Collison, Corpore
John Crichton, Kwik-Fit Insurance Services
Lisa McAndrew, Kwik-Fit
Insurance Services
Claire Smith, A&A Group

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: Unum

SHORTLIST:

AIG UK
HSBC Life
QBE

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: Fortis Insurance UK

SHORTLIST:

AI Claims
AIG UK
Insurance Fraud Bureau
National Flood School
REHABILITATION AWARD

SPONSORED BY: UKRC

WINNER: RSA and Parabis

SHORTLIST:

Corpore
HSBC Life UK
Travelers

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

SPONSORED BY: Enterprise

Rent-A-Car

WINNER: Royal Liver Group

SHORTLIST:

Allianz Cornhill
Bupa
Police Mutual
RBS Insurance
TRAINING AWARD

SPONSORED BY: Equity Redstar

WINNER: Kwik-Fit Insurance Services

SHORTLIST:

Centor Insurance
Sulus Academy
Travelers

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Software

Solutions Partners

WINNER: The Davis Group

SHORTLIST:

RSA
UKU Group
Wesleyan Assurance Group

CUSTOMER CARE AWARDS

SPONSORED BY: Cunningham Lindsey

WINNER: NFU Mutual

SHORTLIST:

Fortis Insurance UK
RSA More Than
Swinton Group

THE TECHNOLOGY AWARD

SPONSORED BY: MMA Insurance

WINNER: Reynolds Porter Chamberlin

SHORTLIST:

Alphatec
Fortis UK/Text2Insure
Solglass Windowncare

THE E-BUSINESS AWARD

SPONSORED BY: Kewill

WINNER: Lanes Assistance Services

SHORTLIST:

Insurance4carhire.com
LV=
RBS Insurance – Direct Line
RSA More Than

RISK MANAGEMENT AWARD

SPONSORED BY: Crawford

WINNER: Ecclesiastical Insurance

SHORTLIST:

Aon Global Risk Consulting
Dixons Store Group International
National Grid
THB Risk Management

MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: Crawford & Company

SHORTLIST:

GAB Robins
Royal Bank of Scotland Insurance
RSA

LIFE INSURER OF THE YEAR

SPONSORED BY: Tata

Consultancy Services

WINNER: Wesleyan Assurance Society

SHORTLIST:

Legal & General
Scottish Friendly
Scottish Widows

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

WINNER: NFU Mutual

SHORTLIST:

Allianz Insurance
Fortis Insurance UK
Hiscox Insurance Company

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Gerry Loughney, then
chairman, Cunningham Lindsey UK

2009

8 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Dara O'Briain
and Anthony Gould

ENTERTAINMENT: Royal Philharmonic

Orchestra; Featured singer:
Alison Moyet; featured musician:
guitarist Owen Parker

Shortlist & winners

LOSS ADJUSTING INITIATIVE

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



OF THE YEAR

SPONSORED BY: Service Solutions Group

WINNER: Merlin Claims

SHORTLIST:

Cunningham Lindsey
QuestGates

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Acturis

SHORTLIST:

Enterprise Rent-A-Car
Independent Inspections
Lorega
WNS Assistance

COMMERCIAL LINES

BROKER OF THE YEAR

SPONSORED BY: RSA

WINNER: Lockton International

SHORTLIST:

Bollington Group
RK Harrison
Swinton Commercial

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: WinnAssist

WINNER: MCE Insurance

SHORTLIST:

Carole Nash Insurance Consultants
Kwik Fit Insurance

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Axa Insurance

WINNER: Direct Fleet

insurance Services

SHORTLIST:

Lockton International
Park Homes Insurance Services

REINSURANCE BROKER OF THE YEAR

SPONSORED BY: Crawford

WINNER: Guy Carpenter & Company

SHORTLIST:

Aon Benfield
RGA UK Services

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Comet

Replacement Services

WINNER: Joe Thelwell,

Towergate Risk Solutions

SHORTLIST:

Alessandro Carrillo, Crawford & Company
Sarah Collison, Corpore
Amanda Kerr, Brit Insurance
Claire White, Allianz

UNDERWRITER OF THE YEAR

SPONSORED BY: Experian

WINNER: Brit Insurance

SHORTLIST:

AIG

Cassidy Davis, part of Jubilee Group
QBE European Operations

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: Auger Technical Investigations Services

SHORTLIST:

Davis French & Associates
Halliwells
QBE European Operations
Zurich Insurance

REHABILITATION AWARD

SPONSORED BY: UKRC

WINNER: RSA and Parabis

SHORTLIST:

Corpore
HSBC Life UK
Travelers

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

SPONSORED BY: Enterprise

Rent-A-Car

WINNER: Co-operative Insurance

SHORTLIST:

Allianz Insurance
RSA
Royal Liver Group

TRAINING AWARD

SPONSORED BY: Equity Redstar

WINNER: RSA

SHORTLIST:

Crawford & Company
Cunningham Lindsey – Corpore
Ecclesiastical Insurance

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Software Solutions Partners

WINNER: BGL – comparethemarket.com

SHORTLIST:

Aviva
Longhawk Insurance Group
RBS Insurance

CUSTOMER CARE AWARDS

SPONSORED BY: Cunningham Lindsey

WINNER: WPA

SHORTLIST:

Brit Insurance
Fortis Insurance
Kwik-Fit
Oval Insurance Broking

THE TECHNOLOGY AWARD

SPONSORED BY: MMA Insurance

WINNER: RBS Insurance (Detica NetReveal)

SHORTLIST:

ACS Building and Maintenance
Kwik-Fit/Tealeaf
Willis and Sequel

THE E-BUSINESS AWARD

SPONSORED BY: Total Systems

WINNER: CGI – Account Reconciliation Centre

SHORTLIST:

Axa Insurance
Fortis Insurance
Provident Insurance

RISK MANAGEMENT AWARD

SPONSORED BY: QBE

WINNER: Aon

SHORTLIST:

Axa Insurance
Marsh Risk Consulting

MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: Cunningham Lindsey

SHORTLIST:

GAB Robins/Davis French & Associates
Teceris/Willis
Zurich Insurance

LIFE INSURER OF THE YEAR

SPONSORED BY: The Actuary

WINNER: Zurich Financial Services

SHORTLIST:

HSBC Insurance
NFU Mutual
Wesleyan Assurance Society

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

WINNER: Hiscox

SHORTLIST:

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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Chubb
Fortis UK
RSA

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: David Slade

2010

7 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Jimmy Carr
and Anthony Gould

ENTERTAINMENT: Royal Philharmonic
Orchestra; Featured singer:
Mica Paris; featured musicians:
the Slam team drummers

Shortlist & winners

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Plantec Holdings

SHORTLIST:

Acturis

Consumer Intelligence

Robertson & Co

WNS Assistance

COMMERCIAL LINES

BROKER OF THE YEAR

SPONSORED BY: RSA

WINNER: Heath Lambert

SHORTLIST:

Lockton International

Wilby

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: Rias

SHORTLIST:

Autonet Insurance Services]

One Call Insurance

BROKING INITIATIVE OF THE YEAR

SPONSORED BY: LV=

WINNER: Avantia - Homeprotect

SHORTLIST:

JLT - Youthsure

Sale Insurance Services – ex-

offender scheme

Wesleyan Assurance Society

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Comet

Replacement Services

WINNER: Keeley Goding, Hiscox

Insurance Company

SHORTLIST:

Andy Craig, NFU Mutual

Seb Simmonds, RSA

Claire Tweed, Hiscox Insurance Company

Jodie Webb, IAG UK

UNDERWRITER OF THE YEAR

SPONSORED BY: Insurance 360

WINNER: CFC Underwriting

SHORTLIST:

CNA Europe – Healthpro

Chubb Insurance Company of Europe

Hiscox Insurance Company

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: Fortis Insurance UK

SHORTLIST:

LAS

Plantec Holdings

TFP Schemes

CORPORATE & SOCIAL RESPONSIBILITY PROJECT OF THE YEAR

SPONSORED BY: Enterprise

Rent-A-Car

WINNER: Marsh UK

SHORTLIST:

Insure & Go

RSA

Scottish Friendly Assurance

TRAINING AWARD

SPONSORED BY: CII

WINNER: RSA

SHORTLIST:

Chartis

Markel

Wilby

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Software

Solutions Partners

WINNER: Swiftcover.com

SHORTLIST:

Direct Line

Ecclesiastical

Hiscox Insurance Company

CUSTOMER CARE AWARDS

SPONSORED BY: Cunningham Lindsey

WINNER: Fortis Insurance UK/

Age Concern Enterprises

SHORTLIST:

Cardif Pinnacle

Groupama Healthcare

THE TECHNOLOGY AWARD

SPONSORED BY: MMA Insurance

WINNER: Fortis Life

SHORTLIST:

Barclays

LV=

THE E-BUSINESS AWARD

SPONSORED BY: Insurancejobs.co.uk

WINNER: More Than

SHORTLIST:

LV= Broker/Acturis

Policyfast

RISK MANAGEMENT AWARD

SPONSORED BY: QBE

WINNER: FM Global

SHORTLIST:

Garwyn Group

Marsh

Marsh/Royal Dutch Shell

MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: Axa Insurance/GAB Robins

– Cockemouth Flood Response

SHORTLIST:

Fitzgerald Consulting – San Salvatore

Comuto Hospital, L'Aquila earthquake

Garwyn Group – The Glebes

Mines mud slide

Zurich – Campsmount Technology

College, Doncaster, fire

FRAUD DETECTION AND PREVENTION INITIATIVE OF THE YEAR

Supported by the IFB

WINNER: Greater Manchester Police

SHORTLIST:

Cunningham Lindsey

Groupama Insurances

Hill Dickinson

LIFE INSURER OF THE YEAR

SPONSORED BY: The Actuary

WINNER: Wesleyan Assurance Society

SHORTLIST:

NFU Mutual

Zurich

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

WINNER: Allianz Insurance

SHORTLIST:

Fortis Insurance UK

Hiscox Insurance Company

QBE European Operations

ACHIEVEMENT AWARD

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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SPONSORED BY: ISO

WINNER: Ashton West, the MIB CEO

2011

6 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Jonathan Ross and Jonathan Swift

GUEST SPEAKER: Chris Hanks, then president of the CII

ENTERTAINMENT: Mark De-Lisser and the Academy of Contemporary Music Gospel Choir plus Spellbound (after awards)

Shortlist & winners

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Crawford & Company

SHORTLIST:

Davis French & Associates
DWF

Legal & General Workplace Savings

COMMERCIAL LINES BROKING

INITIATIVE – SME/MID

CORPORATE – NEW FOR 2011

SPONSORED BY: RSA

WINNER: Aon

SHORTLIST:

Brunel Professional Risks
Capita Specialist Insurance Solutions
Counce O'Hara

PERSONAL LINES BROKING

INITIATIVE OF THE YEAR

SPONSORED BY: Axa

WINNER: Provisional Marmalade

SHORTLIST:

Halo Insurance Services
Pluginsure

Towergate Bakers

INSURANCE BROKER OF THE YEAR

SPONSORED BY: LV=

WINNER: Howden Broking Group

SHORTLIST:

Autonet insurance Services
Lloyd & Whyte
Marsh

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: LAS

WINNER: Tom Stephenson, Willis

SHORTLIST:

Debbie Daley, Cunningham Lindsey
Charlotte Hanna, Kwik Fit
Financial Services
Frank Kavanagh, Hiscox

UNDERWRITER OF THE YEAR

SPONSORED BY: Ordnance Survey

WINNER: InsureCancer

SHORTLIST:

Chartis Insurance UK
Hiscox
LV=

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: NFU Mutual

SHORTLIST:

Ageas
GEGA Group Services
Marsh
South Essex Insurance Brokers
BUSINESS SUSTAINABILITY
INITIATIVE OF THE YEAR
SPONSORED BY: Enterprise
Rent-A-Car

WINNER: The Green
Insurance Company

SHORTLIST:

ETA Services
RBS Insurance

INVESTING IN THE

PROFESSION AWARD

SPONSORED BY: CII

WINNER: Towergate Insurance

SHORTLIST:

Kwik Fit Insurance
Lockton Companies
Wilby
Willis Re

MARKETING INITIATIVE OF THE YEAR

SPONSORED BY: Lamb

WINNER: Hiscox Insurance Company

SHORTLIST:

Bluefin
Express Insurance

CUSTOMER CARE AWARDS

SPONSORED BY: Innovation Group

WINNER: Axa Personal Lines (SIMS)

SHORTLIST:

Aviva
LV=
RSA

THE TECHNOLOGY AWARD

SPONSORED BY: MMA Insurance

WINNER: Willis and Acturis

SHORTLIST:

BMS Group
Brit Insurance
RBS Insurance and Insurance
Services Office
Validus IVC

THE E-BUSINESS AWARD

SPONSORED BY: Mphasis

WINNER: PowerPlace

SHORTLIST:

Aon Benfield
Insure the Box
More Than
RISK MANAGEMENT AWARD

SPONSORED BY: QBE

WINNER: Insurable Risk

Team – Tesco Stores

SHORTLIST:

Aon
Exclusive Analysis
Zurich Municipal

MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: FitzGerald Consulting

SHORTLIST:

British Gas Insurance
GAB Robins and QBE
Garwyn Group
Marsh

BUSINESS TRANSFORMATIONAL

DEAL OF THE YEAR

SPONSORED BY: Capita Consulting

WINNER: British Gas Insurance

SHORTLIST:

Avantia
Gibbs Hartley Cooper

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

WINNER: Ageas UK

SHORTLIST:

Allianz Insurance
Brit Insurance
Hiscox
LV=

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Dr Sandy Scott, CII CEO

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Finalists and winners from 1995 – 2025

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2012

4 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Jimmy Carr and Jonathan Swift

ENTERTAINMENT: Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band. Artist: Will Young

Shortlist & winners

SERVICE PROVIDER OF THE YEAR

Presented by: Insurance Hound

WINNER: Reynolds Porter Chamberlain

SHORTLIST:

Acturis
Harwell Restoration
Keoghs
PERILS AG

COMMERCIAL LINES BROKING INITIATIVE – SME/MID CORPORATE

SPONSORED BY: RSA

WINNER: Wilby

SHORTLIST:

Brunel Professional Risks
Jelf

COMMERCIAL LINES BROKING INITIATIVE OF THE YEAR – LARGE CORPORATE

SPONSORED BY: QBE

WINNER: Marsh

SHORTLIST:

Arthur J Gallagher International and Heath Lambert
Willis

PERSONAL LINES BROKING INITIATIVE OF THE YEAR

SPONSORED BY: Axa

WINNER: Hastings Direct

SHORTLIST:

Autoline Insurance Group
Temporary Cover
Young Marmalade

COMMUNITY BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: Liz Smith, Coversure

SHORTLIST:

Caravan Guard
Hastings Direct
Higos Insurance Services

INSURANCE BROKER OF THE YEAR

SPONSORED BY: LV=

WINNER: Bartlett & Company

SHORTLIST:

Hughes Insurance
Marsh
Simply Business
Thomas, Carroll (Brokers)

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: LAS

WINNER: David Britton, Ecclesiastical Insurance

SHORTLIST:

Neil Adebowale, Independents insurance Solutions
Vincent Goldie, Kwik-Fit Financial Services
Stuart Runciman, Sterling Insurance
Caroline Webster, Higos Insurance Services

UNDERWRITING INITIATIVE OF THE YEAR

SPONSORED BY: Direct Line Group

WINNER: Ecclesiastical

SHORTLIST:

Co-operative Insurance
CFC Underwriting
QBE
Zurich

UNDERWRITING AGENCY OF THE YEAR

SPONSORED BY: Ordnance Survey

WINNER: The DUAL Group

SHORTLIST:

Arista Insurance
Insure the Box
CFC Underwriting
Plum Underwriting

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: Zurich insurance

SHORTLIST:

Axa Personal Lines – Direct Motor Claims
Direct Line Group and Thatcham
GAB Robins Water Liability
Towergate Insurance Leisure Division (Marine)

CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

Presented by: Insurance Insight

WINNER: Zurich Insurance

SHORTLIST:

Aviva
RSA

INVESTING IN THE PROFESSION AWARD

SPONSORED BY: CII

WINNER: Zurich Insurance

SHORTLIST:

Cunningham Lindsey
Higos Insurance Services
RSA Apprentice Programme

MARKETING INITIATIVE OF THE YEAR

Presented by: Post

WINNER: LV=

SHORTLIST:

Allianz – Your Cover
More Than and the VCCP Partnership
NIG
Post Office Financial Services

CUSTOMER CARE AWARDS

SPONSORED BY: Innovation Group

WINNER: Hiscox

SHORTLIST:

Hastings Direct
LV= Broker
Staysure.co.uk
Caravan Guard

THE TECHNOLOGY AWARD

SPONSORED BY: MMA Insurance

WINNER: XL Group

SHORTLIST:

IT Freedom and Insure the Box
QBE
Willis
WPA

THE E-BUSINESS AWARD

SPONSORED BY: Lexis Nexis

WINNER: Insure the Box

SHORTLIST:

Axa Business Insurance
Halo Insurance Services
More Than – Inside More Than
Simply Business

RISK MANAGEMENT AWARD

SPONSORED BY: Zurich

WINNER: FMG

SHORTLIST:

Gelder Group
Hastings Direct
QBE

MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: Axa Commercial Lines

SHORTLIST:

Cunningham Lindsey
Garwyn Group
Marsh Risk Consulting
Xchanging

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



BUSINESS TRANSFORMATIONAL DEAL OF THE YEAR

Presented by: Insurance Age

WINNER: Ageas and Tesco Underwriting

SHORTLIST:

Arthur J Gallagher International
Brit Partnership: Brit, Crawford &

Company and Cunningham Lindsey
NMJ Insurance Brokers

GENERAL INSURER OF THE YEAR

SPONSORED BY: Beachcroft

WINNER: LV

SHORTLIST:

Ageas UK
Allianz Insurance

Direct Line Group
Sterling Insurance Group

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Peter Cullum, non-executive deputy chairman, Towergate Partnership

2013

3 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Jimmy Carr and Jonathan Swift

ENTERTAINMENT: Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band.
Artist: Human League

Shortlist & winners

COMMERCIAL LINES BROKER OF THE YEAR - SME/MID-CORPORATE **SPONSORED BY:** RSA

WINNER: Brunel Professional Risks

SHORTLIST:

Lloyd & Whyte
NDML
Stackhouse Poland
Wilby

COMMERCIAL LINES BROKER OF THE YEAR - LARGE CORPORATE **SPONSORED BY:** QBE

WINNER: Marsh

SHORTLIST:

Bartlett & Company
KTIB Insurance Brokers
Willis

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Zurich Insurance

WINNER: Stackhouse Poland

SHORTLIST:

Brightside Group
CETA Insurance
Hastings Direct
The Insurance Factory

MARKETING CAMPAIGN OF THE YEAR **SPONSORED BY:** Lamb Brandformula

WINNER: LV=

SHORTLIST:

Ageas UK
AIG
Allianz Your Cover
Axa PPP healthcare

CLAIMS INITIATIVE OF THE YEAR

SPONSORED BY: CSC

WINNER: Cunningham Lindsey

SHORTLIST:

Ageas Insurance - Solution Centres
Crawford & Company
Hastings Direct
LV=

THE MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: Tesco, Ace and vrs Vericclaim

SHORTLIST:

AIG
Crawford & Company
Cunningham Lindsey
Zurich Insurance

THE E-BUSINESS AWARD

SPONSORED BY: LexisNexis

WINNER: Arthur J Gallagher International - e-Underwriting

SHORTLIST:

Avantia Group
CETA Insurance
John Lewis Insurance
Staveley Head
WPA

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: LAS

WINNER: Claire White -

Allianz Insurance

SHORTLIST:

Neil Adebowle - Independents Insurance Solutions
Laurie Deans - Zurich Insurance
Elisabeth Pincemin - XL Group
Andrew Threlfall - Crawford & Company

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: Hill Dickinson

WINNER: Amanda Blanc, executive director, Axa UK

INVESTING IN THE PROFESSION AWARD

SPONSORED BY: CII

WINNER: Allianz Insurance

SHORTLIST:

Axa Commercial Lines and Personal Intermediary
Be Wiser Insurance Services
Cunningham Lindsey
Tesco Bank
Willis Commercial Network
THE TECHNOLOGY AWARD

SPONSORED BY: Tesco Bank

WINNER: Cunningham Lindsey

SHORTLIST:

Axa Insurance - Direct and Partnerships
Hastings Direct
LV=
Non Bureau Working Group
Willis
Xchanging

CUSTOMER CARE AWARD

SPONSORED BY: Quindell

WINNER: Bishop Skinner Marine

SHORTLIST:

Axa PPP healthcare
Jelf Insurance Brokers
QuestGates
RSA and John Lewis Insurance
Staysure.co.uk

TRANSFORMATIONAL

DEAL OF THE YEAR

WINNER: Direct Line Group

SHORTLIST:

Aviva
Covea Insurance
Hyperion Insurance Group
Xchanging

THE RISK MANAGEMENT AWARD

SPONSORED BY: Direct Line Group

WINNER: Ecclesiastical Insurance

SHORTLIST:

Leisuredays (Caravan Guard)
Lloyd & Whyte
Zurich Insurance

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

WINNER: Direct Line Group

SHORTLIST:

Cunningham Lindsey
Ecclesiastical Insurance
insurethebox
RSA

COMMUNITY BROKER OF THE YEAR

SPONSORED BY: Zurich Insurance

WINNER: Willis & Company

SHORTLIST:

CETA Insurance
Higos Insurance Services
Wilby

SERVICE PROVIDER OF THE YEAR

WINNER: Metropolitan Police Service (Operation Catcher)

SHORTLIST:

Association of British Insurers & DAC Beachcroft
Bexhill
Enterprise Rent-A-Car

GB Group & Endsleigh Insurance
Harwell Restoration
Keoghs

UNDERWRITER OF THE YEAR

SPONSORED BY: BGL Group

WINNER: AIG

SHORTLIST:

Ageas UK
Allianz Commercial
Hiscox

UNDERWRITING AGENCY OF THE YEAR

WINNER: insurethebox

SHORTLIST:

Arista Insurance
CFC Underwriting
Nexus Group
Travel Insurance Facilities Group

THE INSURANCE START-UP AWARD

SPONSORED BY: MITIE

WINNER: Halo Insurance Services

SHORTLIST:

Building Validation Solutions

Inspire Insurance Services
Manchester Underwriting Management
Momentum Broker Solutions

INSURANCE BROKER OF THE YEAR

SPONSORED BY: LV=

WINNER: Stackhouse Poland

SHORTLIST:

Brunel Professional Risks
CETA Insurance
Hastings Direct
Lloyd & Whyte
GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: Zurich Insurance

SHORTLIST:

Ageas UK
AIG
Allianz Insurance
Hiscox
Sterling Insurance Group

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Reg Brown

2014

9 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Bill Bailey and Jonathan Swift

ENTERTAINMENT: Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band

ARTIST: ABC

Shortlist & winners

COMMERCIAL LINES BROKER OF THE YEAR - SME/MID-CORPORATE

SPONSORED BY: RSA

WINNER: Bollington

Insurance Services

SHORTLIST:

Club Insure Ltd
Jelf Insurance Brokers
Thomas Carroll Brokers

COMMERCIAL LINES BROKER OF THE YEAR - LARGE CORPORATE

SPONSORED BY: QBE

WINNER: Howden Broking Group

SHORTLIST:

AON
KTIB Corporate Risk Solutions
RKH Group

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Zurich Insurance

WINNER: Hastings Direct

SHORTLIST:

Caravan Guard
Halo Insurance Services Limited
TempCover

MARKETING CAMPAIGN OF THE YEAR

SPONSORED BY: Transactor

WINNER: Bartlett & Company

SHORTLIST:

AXA UK
Green Flag
LV=
Zurich

CLAIMS INITIATIVE OF THE YEAR

PRESENTED BY: Post

WINNER: LV=

SHORTLIST:

ACE European Group
Ageas Insurance
AIG
HSBC

THE MAJOR LOSS AWARD

SPONSORED BY: Plexus Law

WINNER: GAB Robins – University of Strathclyde fire

SHORTLIST:

Allianz Insurance – Flood Response
Cunningham Lindsey – Daw Mill Colliery fire
Davies Group – Essex Flood Response
Oil Facilities
Zurich Insurance & McLarens – Lytchett Minster Upper School fire

DIGITAL INSURANCE INITIATIVE OF THE YEAR

SPONSORED BY: LexisNexis

WINNER: Kwik Fit, part of Ageas

SHORTLIST:

Allianz
British Gas Insurance
Carrot Car Insurance

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Mitie

WINNER: Keri Ann Egan –

Circle Insurance Services

SHORTLIST:

Huw Barker – Ageas UK
Louise Jones – Thomas Carroll Group
Lucy McGinn - Marsh

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: Hill Dickinson

WINNER: Bronek Masjoada, chief executive, Hiscox

INVESTING IN THE PROFESSION AWARD

SPONSORED BY: CII

WINNER: Hiscox

SHORTLIST:

Allianz
Aon
Miller
Sterling Insurance Group
Thomas Carroll Brokers

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



THE TECHNOLOGY AWARD

SPONSORED BY: Innovation Property

WINNER: LV=

SHORTLIST:

Ageas Insurance
Cunningham Lindsey
GAB Robins UK
NHS Litigation Authority (NHS LA)

CUSTOMER CARE AWARD

SPONSORED BY: Quindell

WINNER: Auto Windscreens

SHORTLIST:

Ageas
Aviva Household Claims
Insure the Box
Jelf Insurance Brokers
Sterling Insurance Group #

TRANSFORMATIONAL DEAL OF THE YEAR

SPONSORED BY: Cigna

WINNER: Ageas – Groupama acquisition

SHORTLIST:

Arthur J Gallagher – Giles
Group acquisition
Equity Red Star – Aquiline acquisition

CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

SPONSORED BY: Signet

WINNER: RPC

SHORTLIST:

LV=
Markerstudy
Marsh
Pound Gates

COMMUNITY BROKER OF THE YEAR

SPONSORED BY: Zurich Insurance

WINNER: Wilby

SHORTLIST:

Caravan Guard
South Essex Insurance Brokers

SERVICE PROVIDER OF THE YEAR

SPONSORED BY: Lamb Brandformula

WINNER: Auto Windscreens

SHORTLIST:

Absolute Partnership
Blink Intermediary Solutions
Cunningham Lindsey
Metropolitan Police Service
'Operation Catcher'
Rainbow International

UNDERWRITING AGENCY OF THE YEAR

PRESENTED BY: Insurance Hound

WINNER: Dual Group

SHORTLIST:

Arista Insurance
CFC Underwriting
The Nexus Group

THE INSURANCE START-UP AWARD

SPONSORED BY: Kennedys

WINNER: Ingenie

SHORTLIST:

Bought By Many
Dual Asset Underwriting
MySlipcase

INSURANCE BROKER OF THE YEAR

SPONSORED BY: LV=

WINNER: Bollington Insurance Brokers

SHORTLIST:

Hastings Direct
Howden Broking Group
Jelf Insurance Brokers
Thomas Carroll Brokers
Wilby

GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: Ageas

SHORTLIST:

AIG
Allianz
Hiscox
Zurich Insurance

ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Barry Smith, chief operating officer, Ageas

GENERAL INSURER OF THE DECADE

SPONSORED BY: Enterprise

Rent-A-Car

WINNER: Allianz Insurance

INSURANCE BROKER OF THE DECADE

SPONSORED BY: AIG

WINNER: Thomas Carroll Brokers

2015

8 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Al Murray the Pub

Landlord and Jonathan Swift

MUSIC: Mark De-Lisser and the

Academy of Contemporary

Music Gospel Choir and band

ENTERTAINMENT: Heatwave,

Boney M and Bjorn Again

Shortlist & winners

COMMERCIAL LINES BROKING

INITIATIVE OF THE YEAR –

SME/MID-CORPORATE

SPONSORED BY: RSA

WINNER: Wilby

SHORTLIST:

Bartlett & Company
Bollington Insurance Brokers
Brunel Professional Risks
Jelf Insurance Brokers

PERSONAL LINES BROKING

INITIATIVE OF THE YEAR

SPONSORED BY: Zurich

WINNER: Lancaster

Insurance Services

SHORTLIST:

Animal Friends Insurance
Grove & Dean
Marmalade

MARKETING CAMPAIGN OF THE YEAR

SPONSORED BY: Lamb Brandformula

WINNER: Allianz UK

SHORTLIST:

Direct Line Group
Lancaster Insurance Services
LV=
More Than – Helping Hands
Zurich Insurance

CLAIMS INITIATIVE OF

THE YEAR - INSURER

SPONSORED BY: Crawford & Company

WINNER: Axa Commercial Lines

and Personal Intermediary

SHORTLIST: Absence Protection

Ageas & Halo Accident Repair Centre

Hiscox

LV=

Swiss Re/Friends Life Group Protection

CLAIMS INITIATIVE OF THE YEAR

- OUTSOURCED PARTNER

AWARDED BY: Post

WINNER: Enterprise Rent-A-Car

SHORTLIST:

Davies Group
GAB Robins
ISO
The Brownsword Group

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



THE MAJOR LOSS AWARD

SPONSORED BY: Parabis

WINNER: Catlin - Tripoli

International Airport Attack

SHORTLIST:

AIG UK and Thames Water
Crawford & Company –
Eastbourne Pier Fire
NFU Mutual – Fatal M62 Collision
Zurich Insurance and Orwell
Housing Association

DIGITAL INSURANCE INITIATIVE OF THE YEAR

SPONSORED BY: Lexis

Nexis Risk Solutions

WINNER: Aviva

SHORTLIST: AIG UK

Direct Line Group
Kingsbridge Professional Solutions
Simply Business

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Charlotte Lach - AIG UK

SHORTLIST:

Ashley Newton, QBE European Operations
Gavin Abbs, Hiscox UK and Ireland
Katie East, Gen Re Laura
Paterson, Allianz UK
Stephen Bridge, LV Broker

INVESTING IN THE PROFESSION AWARD

SPONSORED BY: Chartered

Insurance Institute

WINNER: Be Wisser Insurance

SHORTLIST:

Allianz UK
Axa Commercial Lines and
Personal Intermediary
Crawford & Company
Hughes Insurance

THE TECHNOLOGY AWARD

SPONSORED BY: BGL

WINNER: LV=

SHORTLIST: ALLIANZ

WORLDWIDE CARE

Axa Commercial Lines and
Personal Intermediary
Direct Line Group
Hiscox Markerstudy/RDT

THE CUSTOMER CARE AWARD

SPONSORED BY: Mitie

WINNER: LV=

SHORTLIST:

Close Brothers Premium Finance
Covea Insurance
Hiscox
Insure the Box
Police Mutual
RSA and John Lewis

TRANSFORMATIONAL DEAL OF THE YEAR

SPONSORED BY: Cigna

WINNER: Davies Group -

Garwyn acquisition

SHORTLIST:

Allianz UK – Willis Businesscare acquisition
Bollington Insurance Brokers - MBO
Open GI - MBO

CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

SPONSORED BY: Signet Connect

WINNER: RSA - School for

Social Entrepreneurs

SHORTLIST:

Covea Insurance
More Than
NFU Mutual – The Young Drivers Scheme
THE RISK MANAGEMENT AWARD

PRESENTED BY: Airmic

WINNER: Bayer

SHORTLIST:

Aon WorldAware Solutions
Land Securities
Lloyd & Whyte
RSA

UNSUNG INSURANCE HERO

PRESENTED BY: Insurance Age

WINNER: David Henderson -

Hiscox Insurance Company

SHORTLIST:

Christopher Handley – Towergate
Janet Moody – Wilby
Roy Grant – Coversure Insurance Services
Sarah Rippingale - ERS

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: BLM

WINNER: Inga Beale, CEO, Lloyd's

OUTSOURCED PARTNER OF THE YEAR

PRESENTED BY: Insurance Hound

WINNER: Wisser Academy

SHORTLIST:

Autoglass
EC3\Legal Hood Group
Reach Personal Injury Services
WNS Assistance

THE DIVERSITY AWARD

SPONSORED BY: Enterprise

Rent-A-Car

WINNER: Mitie

SHORTLIST:

AIG UK
Inclusion at Lloyd's
Chartered Insurance Institute
Weightmans
Zurich Insurance

UNDERWRITING INITIATIVE OF THE YEAR

SPONSORED BY: Claims

Consortium Group

WINNER: HSB Engineering Insurance

SHORTLIST:

Hiscox UK and Ireland
Secure Legal Title and Besso
Insurance Group

THE INSURANCE START-UP AWARD

SPONSORED BY: RDT

WINNER: Bought By Many

SHORTLIST:

Capsicum Re
Stream Claims Services
Sure Thing! Insurance Services
Visiocovert
Well Dunn & Insurance Revolution

INSURANCE BROKER OF THE YEAR - LARGE CORPORATE, INTERNATIONAL & LONDON MARKET

SPONSORED BY: AIG

WINNER: Howden Broking Group

SHORTLIST:

Bluefin
MicroEnsure
Robertson Taylor

INSURANCE BROKER OF THE YEAR - REGIONAL

SPONSORED BY: Markerstudy

WINNER: Wilby

SHORTLIST:

Bennett Christmas
County Insurance
Ingram Hawkins & Nock
KTIB Insurance Brokers

INSURANCE BROKER OF THE YEAR - UK

SPONSORED BY: LV=

WINNER: Jelf Insurance Brokers

SHORTLIST:

Autonet Insurance
Be Wisser Insurance
La Playa
Simply Business

GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: AIG UK

SHORTLIST:

Allianz UK
Direct Line Group
Hiscox UK and Ireland
Zurich Insurance

THE ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: David Hertzell

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



2016

6 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Adams Hills and Jonathan Swift

MUSIC: Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band

ENTERTAINMENT: Roland Gift of the Fine Young Cannibals and Billy Ocean

Shortlist & winners

COMMERCIAL LINES BROKING INNOVATION OF THE YEAR - SME/MID-CORPORATE

SPONSORED BY: RSA

WINNER: Ashley Page International Insurance Brokers

SHORTLIST: Aon

Midway Insurance Services and 1st Sure Flats

PERSONAL LINES BROKING INNOVATION OF THE YEAR

PRESENTED BY: Insurance Jobs

WINNER: Carole Nash Insurance Consultants; 'Bikers Only'

SHORTLIST:

Arthur J. Gallagher Carole Nash Insurance Consultants; 'Bikers Only' Pedalcover Insurance

THE BRAND MANAGEMENT AWARD

PRESENTED BY: Lamb Brandformula

WINNER: Aviva

SHORTLIST:

Ageas
Direct Line Insurance
LV=

CLAIMS INITIATIVE OF THE YEAR – INSURER

SPONSORED BY: Signet Connect

WINNER: Ageas and Aviva

SHORTLIST:

AXA Insurance
Covéa Insurance
Direct Line Group
Towergate Insurance

CLAIMS INITIATIVE OF THE YEAR - OUTSOURCED PARTNER

PRESENTED BY: Insurance Post

WINNER: Keoghs

SHORTLIST:

Claims Consortium Group
Crawford & Company -
Cyber Risks Solution
Cunningham Lindsey
Davies Group
SBS Insurance Services

THE MAJOR LOSS AWARD

PRESENTED BY: Airmic

WINNER: Network Rail, QBE, and vrs Vericclaim UK

SHORTLIST:

AIG
Direct Line Group
Zurich Insurance (Zurich Municipal)

DIGITAL INSURANCE INNOVATION OF THE YEAR

SPONSORED BY: Lexis

Nexis Risk Solutions

WINNER: Claims Consortium Group

SHORTLIST:

Allianz Insurance
AXA Business Insurance
Halo Insurance Services
Junction, BGL Group
Tempcover

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Stephanie Ogden

- Allianz Insurance

SHORTLIST:

Sally Blake - Zurich
Charlotte Eggleton - Higos
Insurance Services
Yousuf Hamid - Allianz Insurance
Rebecca Winderhalder - Ageas

INVESTING IN THE PROFESSION AWARD

SPONSORED BY: Chartered

Insurance Institute

WINNER: Allianz Insurance

SHORTLIST:

1st CENTRAL
Claims Consortium Group
Davies Group
Lloyd's Market Association

THE TECHNOLOGY AWARD

SPONSORED BY: Mitie

WINNER: SBS Insurance Services

SHORTLIST:

Active Quote
Ageas
Allianz Insurance
Cunningham Lindsey
LV=
Marmalade

THE CUSTOMER CARE AWARD

SPONSORED BY: Close Brothers

Premium Finance

WINNER: Bluefin

SHORTLIST:

Allianz Insurance
Avanti Insurance
Carrot Insurance
Centor Insurance and Risk Management
FM Global
XL Catlin

TRANSFORMATIONAL DEAL OF THE YEAR

SPONSORED BY: Cigna

WINNER: Covéa Insurance

- Sterling acquisition

SHORTLIST:

BLM
Crawford & Company - GAB Robins
Acquisition & Integration
Cunningham Lindsey and BLM (Profecta)
Davies Group

BUSINESS SUSTAINABILITY/ CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

SPONSORED BY: Wejo

WINNER: Aviva UK General Insurance

SHORTLIST:

Mitie
Pool Re
Unum

THE RISK MANAGEMENT AWARD - IN HOUSE & INSURABLE RISK MANAGERS

SPONSORED BY: FM Global

WINNER: Coca-Cola HBC (CCHBC) - Business Resilience Function (BRF)

SHORTLIST:

Marriott Hotels International
NFU Mutual
Tideway

THE RISK CONSULTANCY AWARD

PRESENTED BY: Insurance Age

WINNER: Perkins Slade

SHORTLIST:

AIG
Risk Solved

UNSUNG INSURANCE HERO

SPONSORED BY:

Moneysupermarket.com

WINNER: Christina Kyriacou

- 1st CENTRAL

SHORTLIST:

Alison Francis - ERS
Richard Hart - QBE Europe

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: Alternative

Accommodation Agency

WINNER: Maurice Tulloch, Aviva

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Finalists and winners from 1995 – 2025

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OUTSOURCED PARTNER OF THE YEAR

PRESENTED BY: Insurance Hound

WINNER: Acturis

SHORTLIST:

AXCO
Auto Rescue Logistics
Bexhill UK
Cunningham Lindsey
Keoghs

THE DIVERSITY AWARD

SPONSORED BY: Towergate

WINNER: Lloyd's of London

SHORTLIST:

AIG
Enterprise Rent-A-Car
LV=
Zurich Insurance

THE INSURANCE START-UP AWARD

PRESENTED BY: Startup Bootcamp

WINNER: SafeShare Global

SHORTLIST:

Bikmo
Flood Excess Insurance
Hemsley Wynne Furlonge
Modus
RPC Consulting

COMMERCIAL LINES INSURER OF THE YEAR

SPONSORED BY: CRIF

Decision Solutions

WINNER: AXA Insurance

SHORTLIST:

Ageas
Hiscox

PERSONAL LINES INSURER OF THE YEAR

SPONSORED BY: Enterprise

Rent-A-Car

WINNER: Covéa Insurance

SHORTLIST:

Ageas
Hiscox
UK General Insurance

INSURANCE BROKER OF THE YEAR – INTERNATIONAL

SPONSORED BY: AIG

WINNER: Marsh

SHORTLIST:

Aon
Arthur J Gallagher
JLT
Lockton International
Willis Towers Watson

INSURANCE BROKER OF THE YEAR – REGIONAL

SPONSORED BY: Ageas

WINNER: The County Group

SHORTLIST:

Adler Insurance Brokers
Lockyers
Trade Direct Insurance
Willis & Company (Insurance Brokers) t/a
Willis Insurance and Risk Management

INSURANCE BROKER OF THE YEAR – UK

SPONSORED BY: LV=

WINNER: Centor Insurance

& Risk Management

SHORTLIST:

Caravan Guard
Carole Nash Insurance Consultants
Qdos Broker and Underwriting Services
Staysure

GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: Beazley

SHORTLIST:

Ageas
Covéa Insurance
Hiscox

THE ACHIEVEMENT AWARD

SPONSORED BY: ISO

WINNER: Jonathan Evans

2017

5TH JULY AT THE ROYAL ALBERT HALL

PRESENTERS: Jonathan Swift

Rob Beckett Ed Byrne

MUSIC: Mark De-Lisser and the

Academy of Contemporary

Music Gospel Choir and band

ENTERTAINMENT: Tony Hadley

Shortlist & winners

THE RISK MANAGEMENT AWARD - IN-HOUSE & INSURABLE RISK MANAGERS IN ASSOCIATION WITH AIRMIC

WINNER: East of England Co-op

SHORTLIST:

ICB Group
Co-op Insurance

DIGITAL INSURANCE INNOVATION OF THE YEAR

SPONSORED BY: Lexis Nexis

WINNER: AXA Insurance and

Cunningham Lindsey

SHORTLIST:

Ageas
Bought By Many
MORE THAN
AXA Insurance and TROV

THE TECHNOLOGY AWARD

PRESENTED BY: CRIF

Decision Solutions

WINNER: WPA

SHORTLIST:

Covéa Insurance
Hiscox & Albany Group
REG
SBS Insurance Services
VisionTrack

TRANSFORMATIONAL DEAL OF THE YEAR

SPONSORED BY: Arag

WINNER: Towergate Insurance

- HPS led refinancing

SHORTLIST:

Crawford & Company - GAB Robins
acquisition and integration
Davies Group - HGGC buyout
Ed - BB&T buyout and rebrand
O2 and Junction (BGL Group) partnership

THE INSURANCE START-UP AWARD

SPONSORED BY: Lamb Brandformula

WINNER: Cuvva

SHORTLIST:

Back Me Up, Powered by Ageas
Modus
REG
Vista Insurance Brokers

THE BRAND MANAGEMENT AWARD

WINNER: Allianz Insurance

SHORTLIST:

Aviva
Co-op Insurance
ingenie

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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BUSINESS SUSTAINABILITY / CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

WINNER: QBE

SHORTLIST:

Aviva
Centor Insurance and Risk Management
Fresh Insurance Group
Unum

INVESTING IN THE PROFESSION AWARD

SPONSORED BY: The Chartered Insurance Institute

WINNER: Lloyd's Market Association

SHORTLIST:

AIG
Allianz Insurance Claims Consortium Group
Lloyd & Whyte Group
RSA Group

THE DIVERSITY AWARD

SPONSORED BY: XL Catlin

WINNER: Aon UK

SHORTLIST:

Aviva
Marsh
Mitie Property Solutions
Weightmans

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Hannah Kate

Smith - RSA Group

SHORTLIST:

Danielle Burl - Circle Insurance
Anna Churchlow - ingenie
Chris Crook - Ageas
Ewart Hodge - Crawford & Company
Thomas Simpson - NFU Mutual

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: KeyChoice

WINNER: Benedict Burke, chief client officer international, Crawford & Company

THE CUSTOMER CARE AWARD

SPONSORED BY: Close Brothers

WINNER: Aviva

SHORTLIST:

Ageas
Allianz Insurance
Ecclesiastical Insurance Group
Hiscox Insurance Company

CLAIMS INITIATIVE OF THE YEAR - OUTSOURCED PARTNER

SPONSORED BY: Wejo

WINNER: SBS Insurance Services

SHORTLIST:

Auger Chartered Insurance Institute
New Generation Claims Group
Claims Consortium Group
Clyde & Co (acting for Admiral Insurance)
Cunningham Lindsey, Serگون and Oriel

CLAIMS INITIATIVE OF THE YEAR - INSURER

SPONSORED BY: Auto Windscreens

WINNER: RSA Group

SHORTLIST:

Aviva
Co-op Insurance
Direct Commercial
DAS Legal Expenses Insurance

THE MAJOR LOSS AWARD

PRESENTED BY: Airmic

WINNER: RSA Group, Harris Balcombe, RGL and Vericlim - McVitie's Caldewgate factory

SHORTLIST:

AIG, QBE, Vericlim and Yorkshire Water Services - Winter Floods Response
Crawford & Company - Fort McMurray Response
Ecclesiastical Insurance Group - Follyfield House Fire
Zurich, Cunningham Lindsey, Salix Homes - Salford Flood Response

OUTSOURCED PARTNER OF THE YEAR

SPONSORED BY: Mitie

WINNER: Plantec Assist

SHORTLIST:

Davies Group
DWF
Harwell Restoration
REG
radar

COMMERCIAL LINES BROKER OF THE YEAR - SME/MID-CORPORATE

SPONSORED BY: RSA

WINNER: Centor Insurance & Risk Management

SHORTLIST:

Bollington Insurance Brokers
Club Insure
ICB Group
Wilby

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Markerstudy Group

WINNER: Fresh Insurance Group

SHORTLIST:

Caravan Guard
Carrot Insurance
SPF Private Clients
Stackhouse Poland

LOYD'S AND LONDON MARKET BROKING TEAM OF THE YEAR

SPONSORED BY: Tokio Marine HCC

WINNER: Aon Benfield - ReSolutions

SHORTLIST:

Bartlett Speciality
Ed

COMMERCIAL LINES INSURER OF THE YEAR

SPONSORED BY: CILA

WINNER: XL Catlin

SHORTLIST:

Allianz Insurance
Covéa Insurance
Direct Commercial
LV= Broker

PERSONAL LINES INSURER OF THE YEAR

SPONSORED BY: Enterprise

Rent-a-Car

WINNER: Covéa Insurance

SHORTLIST:

RSA Group
UK General Insurance

INSURANCE BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: The County Group

SHORTLIST:

1ST CENTRAL
Autonet Insurance
Bartlett Insurance
Circle Insurance Services
Fresh Insurance Group

GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: Aviva

SHORTLIST:

AXA Insurance
Co-op Insurance
Covéa Insurance

THE ACHIEVEMENT AWARD

SPONSORED BY: Verisk

WINNER: Stephen Catlin

2018

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



5 July, The Royal Albert Hall

PRESENTERS: Jonathan Swift, Katherine Ryan

MUSIC: Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band

ENTERTAINMENT: Katrina Leskanich, Heaven 17 and Midge Ure

Shortlist & winners

THE RISK MANAGEMENT AWARD

SPONSORED BY: FM Global

WINNER: Northern Ireland Water

DIGITAL INSURANCE INNOVATION OF THE YEAR

SPONSORED BY: LexisNexis

Risk Solutions

WINNER: Aviva

SHORTLIST:

Medallia

Bought by Many

Insure the Box

RRadar

Zurich Insurance

THE TECHNOLOGY AWARD

SPONSORED BY: BGL

WINNER: The London Market Group

SHORTLIST:

360GlobalNet

Davies Group

Cunningham Lindsey

Digilog UK

Zurich Insurance

TRANSFORMATIONAL

DEAL OF THE YEAR

WINNER: Ardonagh Group

SHORTLIST:

CFC Underwriting

Aston Lark

Davies Group

RSA

THE INSURANCE START-UP AWARD

SPONSORED BY: Weightmans

WINNER: Digital Risks

SHORTLIST:

Brolly

Laka

Digital Fineprint

Neos

Pukka Insure

THE BRAND MANAGEMENT AWARD

SPONSORED BY: Lamb Brandformula

WINNER: LV=

SHORTLIST:

Co-op Insurance

ERS

Pen Underwriting

BUSINESS SUSTAINABILITY / CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

SPONSORED BY: The Ardonagh Group

WINNER: Centor Insurance and Risk Management

SHORTLIST:

AXA UK

Covéa Insurance

Pool Re

Co-op Insurance

SBS Insurance

INVESTING IN THE PROFESSION AWARD

SPONSORED BY: The Chartered

Insurance Institute

WINNER: Lloyd & Whyte

SHORTLIST:

Brokerbilty

Hood Group

NIG First

Thomas Carroll

THE DIVERSITY AWARD

WINNER: The Chartered

Institute of Loss Adjusters

SHORTLIST:

Allianz Insurance

Claims Consortium Group

Aviva

Covéa Insurance

Beazley

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Jaymin Patel, RSA

SHORTLIST:

Amy Coghlan, Rural Insurance

Laura Jackson, Allianz Insurance

Robert Corner, Allianz Insurance

Ed Kirk, Pen Underwriting

Jenny Hyde, Stanmore Insurance Brokers

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: Close Brothers

WINNER: Sian Fisher, CEO,

Chartered Insurance Institute

THE CUSTOMER CARE AWARD

WINNER: Aviva Property Claims

SHORTLIST:

Ageas

Chubb Insurance

RSA Motability

Bought by Many and Covéa Insurance

VitalityLife

CLAIMS INITIATIVE OF THE YEAR – OUTSOURCED PARTNER

WINNER: Disastercare Platinum

SHORTLIST:

Building Validation Solutions

(BVS Subsidence)

Davies Group

Clyde and Co

Cunningham Lindsey

SBS Insurance

CLAIMS INITIATIVE OF THE YEAR – INSURER

SPONSORED BY: Clyde & Co

WINNER: RSA Insurance

and RSA Motability

SHORTLIST:

AIG Europe

CFC Underwriting

AXA Insurance

Legal & General

THE MAJOR LOSS AWARD

WINNER: Sedgwick, G4S and Allianz

Global Corporate & Specialty

SHORTLIST:

AIG Europe

Cunningham Lindsey

Crawford & Company, RSA

Group and Harris Balcombe

XL Catlin

OUTSOURCED PARTNER OF THE YEAR

WINNER: DWF

SHORTLIST:

Acturis

Ninety Consulting

Auto Windscreens

REG (UK)

SBS Insurance

COMMERCIAL LINES BROKER OF THE YEAR – SME/MID-CORPORATE

SPONSORED BY: RSA

WINNER: Stackhouse Poland

SHORTLIST:

Aston Lark

Marsh

Centor Insurance & Risk Management

Heath Crawford

Towergate Advisory

The British Insurance Awards Hall of Fame

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PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: LV= Broker

WINNER: BGL Group

SHORTLIST:

Animal Friends
Bedford Insurance
CoverForYou

LOYD'S AND LONDON MARKET

BROKING TEAM OF THE YEAR

SPONSORED BY: Tokio Marine HCC

WINNER: Bowood

SHORTLIST:

Bishopsgate
Direct Insurance London Market

COMMERCIAL LINES INSURER OF THE YEAR

SPONSORED BY: Livingbridge

WINNER: Allianz Insurance

SHORTLIST:

Beazley
AXA Insurance
Chubb Insurance
Ecclesiastical

PERSONAL LINES INSURER OF THE YEAR

SPONSORED BY: Auto Windscreens

WINNER: Covéa Insurance

SHORTLIST:

Ageas
LV=

INSURANCE BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: Thomas Carroll Group

SHORTLIST:

Caravan Guard
First Central Insurance Management
Centor Insurance and Risk Management
SEIB Insurance Brokers

GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: Aviva Insurance

SHORTLIST:

Allianz Insurance
AXA Insurance
Co-op Insurance
Covéa Insurance

THE ACHIEVEMENT AWARD

SPONSORED BY: Verisk

WINNER: John O'Roarke

2019

10 JULY, THE ROYAL ALBERT HALL

PRESENTERS: Jonathan

Swift, Paul Chowdhry

MUSIC: Mark De-Lisser and the

Academy of Contemporary

Music Gospel Choir and band

ENTERTAINMENT: Rick Astley

Shortlist & winners

COMMERCIAL LINES BROKER OF THE YEAR – SME/MID-CORPORATE

SPONSORED BY: RSA

WINNER: Towergate Insurance Brokers

SHORTLIST:

Ascend Broking Group
Ashley Page Insurance Brokers
Aston Lark
BHIB Insurance Brokers
Club Insure & NDML

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: LV= Broker

WINNER: All Clear

SHORTLIST:

Aston Lark
BGL Group
Saga Services
Staysure

INSURANCE BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: Aston Lark

SHORTLIST:

Autonet and Carole Nash
Bartlett & Company
BGL Group
Brunel Professions
Caravan Guard

LOYD'S AND LONDON MARKET BROKING TEAM OF THE YEAR

WINNER: Willis Towers Watson,

Independent Oil and Gas team

SHORTLIST:

Bartlett & Company
Bishopsgate Insurance Brokers
Quality Care Insurance Services
Managing General Agent of the Year

WINNER: Direct Commercial

SHORTLIST:

Arag
Prestige Underwriting Services
Risk Management Partners

RISK AND RESILIENCE AWARD

SPONSORED BY: FM Global

WINNER: RMS

SHORTLIST:

Crises Control
DAS UK Group
Flood Re
Zurich Insurance

CLAIMS INITIATIVE OF THE YEAR – INSURER

SPONSORED BY: Core Logic

WINNER: QBE / Synectics
Solutions / Cabinet Office

SHORTLIST:

Covéa Insurance
Pen Underwriting
RSA Motability
Zurich Insurance - Catastrophe
Personal Injury Team

CLAIMS INITIATIVE OF THE YEAR – OUTSOURCED PARTNER

WINNER: Corporé

SHORTLIST:

Clyde & Co
DAC Beachcroft
Keoghs
Plastic Surgeon

THE MAJOR LOSS AWARD

WINNER: Sedgwick International

UK, HSB Engineering Insurance,

AKW Group – Ransomware Attack

SHORTLIST:

AIG and Crawford & Company -
Roding Primary School Fire
Axa XL (formerly XL Catlin) Property
Claims Team – Hurricane Irma Response
Liberty Specialty Markets, Marsh
and Sedgwick International UK -
Novichok poisoning in Salisbury
NFU Mutual, Crawford & Company,
BTVK Advisory (formerly RGL) and
Harris Balcombe – Gardman Fire

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



CUSTOMER CARE AWARD

SPONSORED BY: Sedgwick

International

WINNER: LV=

SHORTLIST:

Ageas

Aviva

Covéa Insurance

Marmalade

Policy Bee

OUTSOURCED PARTNER OF THE YEAR

WINNER: Autoglass

SHORTLIST:

Coplus

DWF

Hood Gp (with Sainsburys)

Landmark Information Group

Radar

DIGITAL INSURANCE INNOVATION OF THE YEAR

SPONSORED BY: Lexis

Nexis Risk Solutions

WINNER: BGL Group

SHORTLIST:

360Globalnet

Aviva

Azur Group in partnership with Outra

Legal & General

Zurich Insurance

INVESTING IN THE PROFESSION/ TRAINING AWARD

SPONSORED BY: The Chartered

Insurance Institute

WINNER: Broker Network's

Learning Network

SHORTLIST:

Allianz Insurance

Aviva

Bartlett & Company

Be Wisser Insurance

Covéa Insurance

TECHNOLOGY AWARD

SPONSORED BY: Optal

WINNER: Iovation, a Trans

Union Company

SHORTLIST:

Aviva

CAPS Consortium

Eviid

Legal & General (and Altus Consulting)

SBS Insurance

Verisk

TRANSFORMATIONAL DEAL OF THE YEAR

SPONSORED BY: BNP Paribas

WINNER: LV General Insurance and

Allianz Insurance partnership

SHORTLIST:

Sedgwick International UK acquisition

of Cunningham Lindsey UK,

Cunningham Lindsey International

and integration with Vericlim UK

Verisk – Validus IVC acquisition

BUSINESS SUSTAINABILITY/ CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

SPONSORED BY: CILA

WINNER: Allianz Insurance

SHORTLIST:

Claims Consortium Group

Covéa Insurance

Crawford Contractor Connection

DWF

Zurich Insurance [Youth Skills Programme]

THE DIVERSITY AWARD

SPONSORED BY: Ageas

WINNER: Marsh

SHORTLIST:

AIG UK

Aviva

Charles Taylor

Covéa Insurance

Zurich Insurance

INSURANCE START-UP AWARD

WINNER: Laka

SHORTLIST:

Ascend Broking Group

By Miles

Cloud Insurance

My First UK (Young People)

Urban Jungle

BRAND MANAGEMENT OF THE YEAR

WINNER: LV=

SHORTLIST:

Allianz Insurance

DAS UK Group

Staysure

Zurich Insurance

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Tom Garrett, RFIB

SHORTLIST:

Vicki Carr, Wrightsure

Services (Hampshire)

Jakub Chalupczak, RFIB

Harriet Conway, Allianz Insurance

Natasha Hookings, Be Wisser

Kuldip Kang, Allianz Insurance

SPECIALIST INSURER OF THE YEAR

SPONSORED BY: Crowe

WINNER: CFC Underwriting

SHORTLIST:

Ecclesiastical

The Insurance Emporium

ERS

Petplan

Pool Re

COMMERCIAL LINES INSURER OF THE YEAR

SPONSORED BY: Cyber Scout

WINNER: Allianz Insurance

SHORTLIST:

Aviva

Covéa Insurance

Ecclesiastical

Markel UK

PERSONAL LINES INSURER OF THE YEAR

SPONSORED BY: Auto Windscreens

WINNER: LV=

SHORTLIST:

Ageas

Aviva

Legal & General

GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: Allianz Insurance

SHORTLIST:

Ageas

AIG

Aviva

Covéa Insurance

LV

BEST OF THE BEST INSURER – 25TH ANNIVERSARY CELEBRATION AWARD

SPONSORED BY: Markerstudy Group

WINNER: Aviva

SHORTLIST:

Ageas

Allianz

Axa

RSA

Zurich

BEST OF THE BEST BROKER AWARD – 25TH ANNIVERSARY CELEBRATION AWARD

SPONSORED BY: Enterprise

Rent-a-Car

WINNER: Ardonagh Group

SHORTLIST:

Aon

Bollington Insurance

Gallagher UK

Marsh

Willis Towers Watson

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: Close Brothers

WINNER: David Williams, Axa managing director, underwriting and technical services

THE ACHIEVEMENT AWARD

SPONSORED BY: Verisk
WINNER: Annette Court

2020

17 November, Virtual Live Event from Studio

PRESENTERS: Jonathan Swift, Josh Widdicombe and Tiff Stevenson

Shortlist & winners

RISK AND RESILIENCE AWARD

sponsored by: FM Global

WINNER: Pool Re

SHORTLIST:

Adapt Ready
Financial Risk Solutions
Harwell Restoration
Marsh and Co-op
SafetyCulture (iAuditor platform)

TECHNOLOGY AWARD

WINNER: Ageas/Tractable

SHORTLIST:

Avantia
CAPS
Confused.com
SBS
TransUnion
WPA – Leros Robotic Process Automation (RPA)

BRAND MANAGEMENT AWARD

SPONSORED BY: Insurance Hound

WINNER: Tempcover

SHORTLIST:

Avanti Travel Insurance
Bravo Group
BGL Group
FSB Insurance Service
Paymentshield

INSURTECH START-UP AWARD

WINNER: Equipsm

SHORTLIST:

Brisk
By Miles
C-Quence
Coverly
Floodflash
INSHUR

DIGITAL INNOVATION OF THE YEAR

SPONSORED BY: Lexis

WINNER: Nexis Risk Solutions

WINNER: Sedgwick International UK and Typhoon8

SHORTLIST:

Aquarium Software
C-Quence
Digital Risks (Enro)
Griffiths & Armour
INSHUR
MS Amlin

OUTSOURCED PARTNER OF THE YEAR

WINNER: DAC Beachcroft

SHORTLIST:

Browne Jacobson
Cardinus Risk Management
Countrywide Hearing
Crawford & Company and Optera
SBS
Solera Audatex

LLOYD'S AND LONDON MARKET BROKING TEAM OF THE YEAR

Winner: Tysers (Integro Insurance Brokers)

SHORTLIST:

McGill and Partners
Texel Insurance

COMMERCIAL LINES BROKER OF THE YEAR – SME/MID-CORPORATE

SPONSORED BY: Ageas

WINNER: Darwin Clayton (UK)

SHORTLIST:

Bollington Insurance Services
Digital Risks (Enro)
Luker Rowe
PIB Insurance Brokers
XBridge trading as Simply Business

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: LV= Broker

WINNER: Atlanta Group

SHORTLIST:

BGL Group
RAC Insurance
Ripe Thinking
Staysure
Voyager Insurance Services

INSURANCE BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: The Ardonagh Group

SHORTLIST:

Bollington Insurance Brokers
Coversure Insurance Brokers (Keighley)
One Call Insurance
Ravenhall Risk Solutions
Riverdale Insurance Brokers
Tysers (Integro Insurance Brokers)

BUSINESS SUSTAINABILITY/ CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

WINNER: Zurich Insurance

SHORTLIST:

Aviva
Allianz Insurance – Green Parts Initiative
Hyperion Insurance Group
SBS & AO
Sedgwick international UK

CLAIMS INITIATIVE OF THE YEAR – INSURER

WINNER: Ageas

SHORTLIST:

Aviva
Direct Commercial
Hiscox
WPA
Zurich Insurance (in partnership with Carpe Data)

YOUNG ACHIEVER AWARD

WINNER: Lauren Glover – Sedgwick International UK

SHORTLIST:

Akash Bharadia – AXIS Insurance
Toby Courtney – Zurich Insurance
Laura Eccles – Ecclesiastical
Ben Moore – Allianz Insurance
Jonathon Valentine - ThingCo

CUSTOMER CARE AWARD

SPONSORED BY: Crif

Decision Solutions

WINNER: Vitality

SHORTLIST:

AllClear
CoverForYou
INSHUR
LV= General Insurance
RSA Motability
Tempcover

BEST INSURANCE EMPLOYER AWARD

WINNER: Konsileo

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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INVESTING IN THE PROFESSION/ TRAINING AWARD

SPONSORED BY: The Chartered
Insurance Institute

WINNER: Aviva

SHORTLIST:

Bravo Group
Catalyst Claims
Close Brothers Premium Finance
Direct Commercial
Plantec Assist

CLAIMS INITIATIVE OF THE YEAR – OUTSOURCED PARTNER

WINNER: Plastic Surgeon

SHORTLIST:

Claims Consortium Group
DWF
Iprosurv
Keoghs
McLarens
SBS

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: Close Brothers

WINNER: Jon Dye, CEO, Allianz

PERSONAL LINES INSURER OF THE YEAR

SPONSORED BY: Auto Windscreens

WINNER: Aviva

SHORTLIST:

Ageas
Policy Expert
Zurich

THE DIVERSITY AWARD

SPONSORED BY: The

Insurance Emporium

WINNER: Covéa Insurance

SHORTLIST:

Charles Taylor
Emerald Life
FSB Insurance Services
Shepherd Compello
Travelers Europe
Zurich Insurance

MAJOR LOSS AWARD

SPONSORED BY: Insurance

Post Claims Club

WINNER: Sedgwick International

UK and Allianz

SHORTLIST:

Crawford & Company
Harris Balcombe & Travelers
Insurance Company
Insurance Claims Accommodation Bureau
Segwick International UK –
Hurricane Dorian response

SPECIALIST INSURER OF THE YEAR

WINNER: Navigators and
General (a member of the
Zurich Insurance Group)

SHORTLIST:

Allianz Musical Insurance
CFC Underwriting
Ecclesiastical
The Insurance Emporium
Talbot Underwriting

COMMERCIAL LINES INSURER OF THE YEAR

SPONSORED BY: Cyberscout

WINNER: Aviva

SHORTLIST:

AIG UK
Covéa Insurance
Direct Line for Business
Ecclesiastical
Zurich Insurance

THE ACHIEVEMENT AWARD

SPONSORED BY: Verisk

WINNER: Keith Morris OBE

INDUSTRY IMPACT AWARD

SPONSORED BY: BNP Paribas

WINNER: Davies acquires Keoghs

SHORTLIST:

Allianz acquires Legal & General
general insurance business
and integrates it with LV=
Aston Lark acquired by Goldman Sachs
Convex launch fronted by Paul
Brand and Stephen Catlin
Marsh completes JLT deal
McGill & Partners launch fronted
by Stephen McGill, Oliver Corbett,
Stephen Cross and Denise Garland

BROKER PARTNER OF THE YEAR

SPONSORED BY: Applied Systems

WINNER: CFC Underwriting

SHORTLIST:

Allianz Insurance
Confidas
CPP Group UK
Kindertons Accident Management

GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: Aviva

SHORTLIST:

Ageas
AIG UK
Allianz Insurance
Covéa Insurance
Ecclesiastical
Zurich Insurance

2021

15 September, Battersea Evolution

PRESENTERS: Jonathan
Swift, Rob Beckett

ENTERTAINMENT: Mark De-
Lisser and the Academy of
Contemporary Music Gospel Choir

Shortlist & winners

RISK AND RESILIENCE AWARD

SPONSORED BY: FM Global

WINNER: Aviva

SHORTLIST:

Allianz Insurance
Financial Risk Solutions
Harwell Restoration
PCS, a Verisk Business
Zurich Insurance Group

BRAND MANAGEMENT AWARD

SPONSORED BY: fadata

WINNER: All Clear

SHORTLIST:

BGL Group
Aventum Group
Direct Line Group – Green Flag

INSURTECH START-UP AWARD

SPONSORED BY: Davies

WINNER: Yu Life

SHORTLIST:

Collective Benefits
Honcho
Inshur
Ki Insurance
Thing Co

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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THE TECHNOLOGY AWARD

SPONSORED BY: Zego

WINNER: Flood Flash

SHORTLIST:

Horwich Farrelly Online
Litigation Triage (HOLT)
Jumar Technology
Markerstudy Group
Thing Co
Vision Track

DIGITAL INNOVATION OF THE YEAR

SPONSORED BY: Lexis Nexis

WINNER: Ecclesiastical

SHORTLIST:

Ibott, Apollo Syndicate 1971
Inshur
Improvex by Munich Re
QBE
Zurich Insurance Group in
partnership with Sprout AI

OUTSOURCED PARTNER OF THE YEAR

SPONSORED BY: Companeo

WINNER: Motor Repair Network

SHORTLIST:

Autoglass
BGL Group
BLM
Bravo Networks
Sedgwick

LLOYD'S AND LONDON MARKET

BROKING TEAM OF THE YEAR

SPONSORED BY: Insurance Age

WINNER: Tysers

SHORTLIST:

Brunel Professions
Carrolls
Consilium Insurance Brokers

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Ageas

WINNER: Staysure

SHORTLIST:

BGL Group
Carrot Insurance
Got You Covered
Purely Pets
The Atlanta Group

COMMERCIAL LINES BROKER OF THE YEAR – SME/MID-CORPORATE

SPONSORED BY: Arch Insurance

WINNER: Aston Lark

SHORTLIST:

Brunel Professions
IC Insurance Solutions
McCarron Coates
Cowens
The Insurance Octopus

BROKER PARTNER OF THE YEAR

SPONSORED BY: Broker Expo

WINNER: Aqueous Underwriting

SHORTLIST:

Allianz Insurance
Arch Insurance
Paymentshield

BUSINESS SUSTAINABILITY/ CORPORATE SOCIAL RESPONSIBILITY INITIATIVE OF THE YEAR

SPONSORED BY: Core Logic

WINNER: Aviva

SHORTLIST:

Allianz Insurance
QBE
Zurich Insurance Group

DIVERSITY AND INCLUSION AWARD

SPONSORED BY: Enterprise

WINNER: Inshur

SHORTLIST:

Ageas
Allianz Insurance
Bupa UK and Global
Covéa Insurance
Crawford & Company

INVESTING IN THE PROFESSION/ TRAINING AWARD

SPONSORED BY: The Chartered

Insurance Institute

WINNER: Aston Lark

SHORTLIST:

AIG UK
Axa UK
Hiscox and Attensi
Premium Credit
Sedgwick

YOUNG ACHIEVER OF THE YEAR

SPONSORED BY: Kennedys

WINNER: Kirsten Shastri, Beazley

SHORTLIST:

April Bellchambers, Aston Lark
Ashley Mills, Shepherd Compello
Bethan Perris, Tysers
Blue Newton, McLarens
Carl McComb, Prestige
Underwriting Services

BEST INSURANCE EMPLOYER – LARGE COMPANY

WINNER: Howden

SHORTLIST:

Allianz
Aviva
Direct Line
QBE Europe
Zurich

BEST INSURANCE EMPLOYER – SME COMPANY

WINNER: Plan Group

SHORTLIST:

Aventum (previously Direct
Insurance Group)
Cowens
Dual Group
HSB
Konsileo

CLAIMS INITIATIVE OF THE YEAR - OUTSOURCED PARTNER

SPONSORED BY: Insurance Post

WINNER: Countrywide Hearing

SHORTLIST:

Claims Consortium Group
DAC Beachcroft
Keoghs, a Davies business
McLarens
Sedgwick and The Hunting Dynasty

CLAIMS INITIATIVE OF THE YEAR AWARD - INSURER

SPONSORED BY: Carpenters Group

WINNER: Direct Line

Group - Green Flag

SHORTLIST:

DAS UK Group/Goodlord
Flood Flash
Markel UK
RSA
Zurich Insurance Group –
Zurich Support Services

THE CUSTOMER CARE AWARD

WINNER: All Clear

SHORTLIST:

Ageas
Aviva
Bupa UK Insurance
Brunel Professions
Covéa Insurance

MAJOR LOSS AWARD

SPONSORED BY: Haynes Pro

WINNER: MS Amlin, Harris

Balcombe and Sedgwick

SHORTLIST:

Allianz Insurance
Insurance Claims Accommodation
Bureau (ICAB)
Sedgwick and NIG
Zurich Insurance Group and McLarens'

INDUSTRY IMPACT AWARD

SPONSORED BY: Close Brothers

WINNER: Howden acquires A-Plan

SHORTLIST:

Association of British Insurers'
Covid-19 Support Fund
Financial Conduct Authority
Covid-19 response
RSA sold to consortium of InTact/Tryg

SPECIALIST INSURER OF THE YEAR

SPONSORED BY: CRIF

Decision Solutions

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



WINNER: HSB

SHORTLIST:

Allianz Insurance – Pet Plan
Arch Insurance
CFC
Flood Flash
Inshur

PERSONAL LINES INSURER OF THE YEAR

SPONSORED BY: Auto Windscreens

WINNER: Ageas

SHORTLIST:

Aviva
Covéa Insurance
Policy Expert
Zurich Insurance Group

COMMERCIAL LINES INSURER OF THE YEAR

SPONSORED BY: EXL

WINNER: Aviva

SHORTLIST:

Allianz Insurance
Covéa Insurance
Direct Line Business Insurance
Markel UK
Zurich Insurance Group

INSURANCE BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: Aston Lark

SHORTLIST:

McGill and Partners
The Clear Group
Towergate Insurance Brokers
Tysers

GENERAL INSURER OF THE YEAR AWARD

SPONSORED BY: DAC Beachcroft

WINNER: Covéa Insurance

SHORTLIST:

Ageas
Allianz Insurance
Aviva
Direct Line Group
Zurich

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: Lloyds Bank

WINNER: Peter Blanc

ACHIEVEMENT AWARD

SPONSORED BY: Verisk

WINNER: David Stevens

2022

Royal Albert Hall

PRESENTERS: Jonathan Swift

Shortlist & winners

RISK AND RESILIENCE AWARD

SPONSORED BY: FM Global

WINNER: Zurich Insurance

SHORTLIST:

Axa Commercial
AIG UK/Marriott International
Balkerne
Ernst and Young/Legal and General
Harwell Restoration

THE TECHNOLOGY AWARD

SPONSORED BY: WNS

WINNER: Vision Track

SHORTLIST:

CFC Smart Underwriting Platform
Charles Taylor
Lexis Nexis Risk Solutions,
Insurance, UK and Ireland
Nuvalaw in joint venture
with Trust Arbitration
SBS

DIGITAL INNOVATION OF THE YEAR

SPONSORED BY: Lexis

Nexis Risk Solutions

WINNER: Tesco Insurance

SHORTLIST:

Aviva
C-Quence
Ki Insurance
YuLife
Zego

THE BEST NEWCOMER AWARD

SPONSORED BY: Guidewire

WINNER: Collective benefits

SHORTLIST:

Arma Karma
Hub
Ki Insurance
Percayso Inform
Ticker

LOYD'S AND LONDON MARKETING BROKER TEAM OF THE YEAR

SPONSORED BY: Salesforce

WINNER: BPL Global

SHORTLIST:

Clegg Gifford & Co
Miller Insurance Services
SuperscriptQ
Personal Lines Broker of the Year

SPONSORED BY: Ageas

WINNER: Park Home Assist

Insurance Services

SHORTLIST:

AllClear
BGL Insurance
Business Insurance Solutions
Limited (InsureTec.com)
MyFirst

COMMERCIAL LINES BROKER OF THE YEAR – SME/MID CORPORATE

SPONSORED BY: Arch Insurance

WINNER: Verlingue

SHORTLIST:

Ascend Broking Group
Aston Lark
Bartlett trading as Arborisk
PIB Insurance Brokers
Towergate Insurance Caring
Professions Division

BROKER PARTNER OF THE YEAR

SPONSORED BY: Sedgwick

International

WINNER: Arch Insurance

SHORTLIST:

Allianz Commercial
Ceta Insurance
Covéa Insurance
CPP Group UK and JTC

ESG: SUSTAINABILITY INITIATIVE OF THE YEAR

SPONSORED BY: Capgemini

WINNER: Flood Re – Build Back Better

SHORTLIST:

Auto Windscreens
Aviva
Allianz Holdings - Sustainable
Motor Claims
Beazley
Sedgwick

ESG: DIVERSITY & INCLUSION INITIATIVE OF THE YEAR

SPONSORED BY: Barbour ABI

WINNER: R;pple Suicide

Prevention supported by QBE

SHORTLIST:

Allianz Holdings - Returners Scheme
Aviva
Covéa Insurance
CyberCube
Zurich Insurance - Flexible working

PROFESSIONAL DEVELOPMENT AWARD

SPONSORED BY: The Chartered

Insurance Institute

WINNER: Sedgwick International

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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SHORTLIST:

Allianz Holdings
Ardonagh Advisory, Learning
& Development team
Aston Lark
Aviva
Wiser Academy Limited

YOUNG ACHIEVER AWARD

SPONSORED BY: Kennedys

WINNER: Ben Smyth, Arma Karma

SHORTLIST:

Simon Baker, The Texel Group
Holly Meyers, CFC
Alex Sorrie, Allianz Insurance
Ollie Waterman, Crawford & Company
Andre Wright, PCS, a Verisk business

INDUSTRY IMPACT AWARD

SPONSORED BY: Close Brothers

WINNER: Brown & Brown
acquired by GRP

SHORTLIST:

COP 26/ launch of Net Zero
Insurance Alliance
Industry pricing review initiative
RSA/InTact deal completes

INSURANCE PERSONALITY OF THE YEAR

WINNER: Amanda Blanc

BEST INSURANCE EMPLOYER - LARGE

WINNER: Direct Line Group

SHORTLIST:

Aioi Nissay Dowa
Aston Lark
Beazley
Howden Group
Zurich Group

BEST INSURANCE EMPLOYER - SME

WINNER: Konsileo

SHORTLIST:

Dual Group
Igo4
NBS Underwriting
Plan Group
Superscript

CLAIMS INITIATIVE OF THE YEAR – INSURANCE PARTNER

SPONSORED BY: CRIF

Decision Solutions

WINNER: Davies

SHORTLIST:

Charles Taylor
Crawford & Company
DWF Law
Plastic Surgeon Fine Finishers
Sedgwick and Direct Line Group

CLAIMS INITIATIVE OF THE YEAR – INSURER

SPONSORED BY: Carpenters Group

WINNER: Beazley

SHORTLIST:

Ageas
Aviva
Covéa Insurance
Markel International
Zurich Insurance

CUSTOMER EXPERIENCE AWARD

SPONSORED BY: PayPal

WINNER: Zurich Insurance

SHORTLIST:

AllClear
AXA Commercial
Ageas
Superscript
YuLife

CUSTOMER CARE AWARD

SPONSORED BY: fadata

WINNER: Park Home Assist

Insurance Services

SHORTLIST:

Allianz Commercial
Covéa Insurance
CFC - Cyber Threat Analysis Team
MyFirst
QBE and IPRS Health

INSURANCE PARTNER OF THE YEAR

SPONSORED BY: Carpe Data

WINNER: Addresscloud

SHORTLIST:

CyberCube
DAC Beachcroft
JBA Risk Management
Motor Repair Network
Sicsic Advisory

MAJOR LOSS AWARD

SPONSORED BY: Haynes Pro

WINNER: Questgates –
Hyperion Adjusters Division

SHORTLIST:

Crawford & Company
Insurance Claims Accommodation
Bureau (ICAB)
McLarens and Allianz
Sedgwick and Covea

MANAGING GENERAL AGENT OF THE YEAR

SPONSORED BY: Harbour

Underwriting

WINNER: Rokstone

SHORTLIST:

Aqueous Underwriting
Arkel
C-Quence
First Underwriting
Prestige Underwriting Services

SPECIALIST INSURER OF THE YEAR

SPONSORED BY: Insurance Age

WINNER: Axis Insurance International

SHORTLIST:

Ansvar Insurance
Ecclesiastical
ibott, Apollo Syndicate 1971
Markel UK
QBE Business Insurance

PERSONAL LINES INSURER OF THE YEAR

SPONSORED BY: Auto Windscreens

WINNER: Ageas UK

SHORTLIST:

Aviva
Covéa Insurance
Zurich Insurance

COMMERCIAL LINES INSURER OF THE YEAR

SPONSORED BY: EXL

WINNER: Allianz Commercial

SHORTLIST:

AIG
Aviva
AXA Commercial
Covéa Insurance
Zurich Insurance

INSURANCE BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: A-Plan Insurance

SHORTLIST:

Aston Lark
Clegg Gifford & Co
PIB Insurance Brokers
Simply Business
Verlingue

GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: Zurich Insurance

SHORTLIST:

Allianz
Aviva
Covéa Insurance
Markel International
QBE Business Insurance

THE ACHIEVEMENT AWARD

SPONSORED BY: Verisk

WINNER: Vicky Carter,
chairman of global capital
solutions, Guy Carpenter

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

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2023

5 July 2023, Royal Albert Hall

PRESENTERS: Jonathan Swift, Russell Kane

MUSIC: Mark De-Lisser and the Academy of Contemporary Music Gospel Choir and band

ENTERTAINMENT: Sophie Ellis Bextor

Shortlist & winners

ACHIEVEMENT AWARD

SPONSORED BY: Sedgwick

International

WINNER: Amanda Blanc

BEST INSURANCE EMPLOYER – LARGE

WINNER: AND-E UK

SHORTLIST:

Allianz Insurance
Axa UK and Ireland
QBE Europe
Zurich

BEST INSURANCE EMPLOYER – SME

WINNER: Konsileo

SHORTLIST:

Bikmo Cycle Insurance
Flood Re
HSB UK and Ireland
Plan Group
So-Sure

BEST NEWCOMER

WINNER: Blackford Group

SHORTLIST:

Arma Karma
MBL Global
Mosaic Insurance
The Movo Partnership
RS Bonds Surety

BROKER PARTNER OF THE YEAR

WINNER: Allianz

SHORTLIST:

Ageas UK
Arch Insurance
Flock
Kingsbridge Contractor Insurance
NBS Underwriting

CLAIMS INITIATIVE OF THE YEAR – INSURER

SPONSORED BY: Carpenters Group

WINNER: Lloyd's and Vitesse

SHORTLIST:

Aviva
Axa
Brit Insurance
Hiscox UK
Liberty Mutual Re

CLAIMS INITIATIVE OF THE YEAR – INSURANCE PARTNER

SPONSORED BY: CRIF

Decision Solutions

WINNER: Crawford & Company

– Livestock Portal

SHORTLIST:

Autoglass
Claims Consortium Group
Charles Taylor
DWF Law LLP and Aviva
WeatherNet (part of Synergy Cloud)

COMMERCIAL LINES BROKER OF THE YEAR – SME/MID CORPORATE

SPONSORED BY: Arch Insurance

WINNER: AbbeyAutoline

SHORTLIST:

Clegg Gifford & Co Limited
Howden UK & Ireland
Partners&
Specialist Risk Insurance Solutions
Tower Insurance Brokers

COMMERCIAL LINES INSURER OF THE YEAR

SPONSORED BY: EXL

WINNER: Zurich Insurance

SHORTLIST:

Allianz
Arch Insurance
Aviva
Axa
QBE

CUSTOMER CARE AWARD

SPONSORED BY: fadata

WINNER: Aviva

SHORTLIST:

Allianz
Covéa Insurance
Howden UK & Ireland
Vetsure
Zurich

CUSTOMER EXPERIENCE AWARD

SPONSORED BY: PayPal

WINNER: Policy Expert

SHORTLIST:

Allianz
BGL Insurance
RSA Insurance

DIGITAL INNOVATION AWARD

SPONSORED BY: Lexis

Nexis Risk Solutions

WINNER: Clearspeed

SHORTLIST:

Allianz in partnership with Cytora
Aviva
Axa Retail
SBS
Send

ESG: DIVERSITY AND INCLUSION INITIATIVE OF THE YEAR

WINNER: Covéa Insurance

SHORTLIST:

Allianz Insurance
Axa Insurance
Bupa UK
QBE Europe
RSA Insurance

ESG: SUSTAINABILITY INITIATIVE OF THE YEAR

WINNER: Aviva

SHORTLIST:

Allianz Insurance
Centor Insurance & Risk Management
PCS, Verisk
QBE Europe
VitalityCar

GENERAL INSURER OF THE YEAR

SPONSORED BY: DAC Beachcroft

WINNER: Aviva

SHORTLIST:

Allianz Insurance
Axa Insurance
Policy Expert
QBE Europe
Zurich Insurance

INDUSTRY IMPACT AWARD

WINNER: Beazley's Cyber

Catastrophe Bond

SHORTLIST:

Amazon launches insurance shop
Clyde & Co and BLM merger
FCA finalises rules and guidance on Consumer Duty
Policy Expert £2bn capacity deal with Accredited Europe
Stonegate BI decision

INSURANCE BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: Partners&

SHORTLIST:

Bartlett Group
BGL Insurance
Clegg Gifford & Co Limited
Howden UK & Ireland
Konsileo

The British Insurance Awards Hall of Fame

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INSURANCE PARTNER OF THE YEAR

WINNER: Enterprise Rent-A-Car

SHORTLIST:

Crawford & Company –
SMART Subsidence
CyberCube
DWF Law LLP
Sedgwick
WeatherNet (part of Synergy Cloud)

INSURANCE PERSONALITY OF THE YEAR

SPONSORED BY: Guidewire

WINNER: Johnny Timpson OBE

LLOYD'S AND LONDON MARKET BROKING TEAM OF THE YEAR

SPONSORED BY: RSA

WINNER: Bartlett Group

SHORTLIST:

BPL Global
Clegg Gifford & Co Limited
Lonmar Global Risks
Miller Insurance – Casualty team
Miller Insurance – Credit and
Political Risks team

MAJOR LOSS AWARD

WINNER: Clear Insurance Group,
Crawford & Company, Harris
Balcombe and Zurich Insurance

SHORTLIST:

Charles Taylor
Davies and AICL (Saga Group)
Davis French & Associates
Liberty Mutual Re
McLarens and Zurich Insurance
Managing General Agent of the Year

SPONSORED BY: Synectics Solutions

WINNER: Castel

SHORTLIST:

Direct Commercial
MPR Underwriting Limited
NBS Underwriting
Prestige Underwriting
Rokstone

PERSONAL LINES INSURER OF THE YEAR

SPONSORED BY: Auto Windscreens

WINNER: Ageas UK

SHORTLIST:

Aviva UK
Axa Retail
Policy Expert

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Ageas

WINNER: Co-op Insurance

SHORTLIST:

AbbeyAutoline
AllClear
BGL Insurance
Howden UK & Ireland
Staysure

PROFESSIONAL DEVELOPMENT/ TRAINING AWARD

SPONSORED BY: The Chartered
Insurance Institute

WINNER: Crawford & Company

SHORTLIST:

Ageas UK
Allianz Insurance
Aviva
Davies & Aon
QBE European Operations in conjunction
with Wharton Business Consulting

RISK AND RESILIENCE AWARD

WINNER: ABI Prudential Risk
and Regulation Team

SHORTLIST:

Axa Insurance
Ecclesiastical Insurance
Insurwave
Quality Care Group
VisionTrack

SPECIALIST INSURANCE COMPANY OF THE YEAR

WINNER: Ecclesiastical UK

SHORTLIST:

Ansvar Insurance
Axis International
CFC
RSA Insurance – Rail Insurance Practice
Markel UK

TECHNOLOGY AWARD

SPONSORED BY: WNS

WINNER: Ki Insurance

SHORTLIST:

Artificial
Inshur
SBS
Sedgwick and Typhoon8
VisionTrack

UNSUNG HERO

WINNER: Tracey Fisher,
RSA Insurance Group

SHORTLIST:

Ian Gibbs, Sedgwick
Ted Gregory, PCS, Verisk
Benedict Harper, DWF Law LLP
Heather McMillan, McLarens
Phil Pearce, Aviva

YOUNG ACHIEVER

SPONSORED BY: Kennedys

WINNER: Ellie Saunders, CFC

SHORTLIST:

Lee Crouch, Allianz
Charlotte Duncalf, Sedgwick
Alexandra Goona, Sompo International
Amy Milne, Crawford & Company
Tom Murray, NFU Mutual Yorkshire
Central (Murray, Morrison & Knowles)
Harish Pesala, Blakerne
Nina Rauch, Lemonade

2024

5 July 2024, Royal Albert Hall

PRESENTERS: Jonathan
Swift, Simon Brodtkin

MUSIC: Mark De-Lisser and the
Academy of Contemporary
Music Gospel Choir and band

ENTERTAINMENT: Blue

Shortlist & winners

THE RISK AND RESILIENCE AWARD

WINNER: QBE

SHORTLIST:

Aviva Risk Management
AXA Commercial
Harwell Restoration
RSA Insurance and Leisuredays
Zurich

THE TECHNOLOGY AWARD

WINNER: Aviva

SHORTLIST:

AXA Commercial
Keoghs
LexisNexis Risk Solutions, Insurance
- No Claims Discount Module
LexisNexis Risk Solutions, Insurance – LexID
MS Amlin Insurance

The British Insurance Awards Hall of Fame

Finalists and winners from 1995 – 2025

30 years of the British Insurance Awards



DIGITAL INNOVATION OF THE YEAR

SPONSORED BY: LexisNexis

Risk Solutions

WINNER: AA Underwriting

SHORTLIST:

Allianz Partners UK

Assist Insurance Services Limited & Voyc

GoShorty

FTI Consulting

Ki

MPL Claims Management

BEST NEWCOMER AWARD

WINNER: Reserv

SHORTLIST:

Coalition

MPL Claims Management

Prosurra

Sky Protect

The Green Insurer

LLOYD'S AND LONDON MARKET

BROKING TEAM OF THE YEAR

SPONSORED BY: RSA

WINNER: Marsh McLennan

SHORTLIST:

BPL

Clegg Gifford

Consilium

Jensten London Markets

PERSONAL LINES BROKER OF THE YEAR

SPONSORED BY: Ageas

WINNER: AbbeyAutoline

SHORTLIST:

Assist Insurance Services

Co-op Insurance

GoShorty

Partners&

COMMERCIAL LINES BROKER OF THE YEAR – SME/MID CORPORATE

SPONSORED BY: Arch

WINNER: Ardonagh Advisory

SHORTLIST:

Clegg Gifford

Jensten Insurance Brokers

Marsh (Corporate & Commercial)

Partners&

Thomas Carroll Group

BROKER PARTNER OF THE YEAR

WINNER: Arch Insurance

SHORTLIST:

Ageas

Jensten Underwriting

Kingsbridge

NBS Underwriting

Zurich

ESG: SUSTAINABILITY INITIATIVE OF THE YEAR

SPONSORED BY: CRIF

WINNER: Crawford

Environmental Consultancy

SHORTLIST:

Ageas

Clyde & Co

DLG Auto Services, Direct Line Group

Rainbow Restoration UK

Sedgwick

ESG: DIVERSITY & INCLUSION INITIATIVE OF THE YEAR

SPONSORED BY: ICAN

WINNER: Marsh McLennan

SHORTLIST:

Clyde & Co

Covéa Insurance

QBE

RSA Insurance

Zurich

PROFESSIONAL DEVELOPMENT/ TRAINING AWARD

SPONSORED BY: The Chartered

Insurance Institute

WINNER: Covéa Insurance

SHORTLIST:

Aviva

AXA Commercial

Empower Development

Markel

Sedgwick

YOUNG ACHIEVER AWARD

SPONSORED BY: Kennedys

WINNER: Parisa Kheradmand,

Sedgwick

SHORTLIST:

Bamishe Alao, WTW

Molly Gemmel, Allianz

Niall Mitchell, Covéa Insurance

Rupert Poland, Marsh

Verity Ross, Zurich

Harry Spillett, CF

INDUSTRY IMPACT AWARD

WINNER: RSA acquires NIG/Farmweb

SHORTLIST:

Admiral acquires More Than

pet and household books

ARAG acquires DAS Legal Expenses

Aviva acquires 1492 to re-enter Lloyd's

Marsh-led scheme launched

to insure grain shipments from

Ukraine through the Black Sea

The six Lloyd's Diversity Portraits

are hung in The Old Library

McGill and Partners and ABI/BIBA

launch Fire Safety Reinsurance Facility

INSURANCE PERSONALITY OF THE YEAR

WINNER: Shelia Cameron

BEST INSURANCE EMPLOYER

- LARGE EMPLOYER

WINNER: 1st Central

SHORTLIST:

Ageas

Allianz

The Ardonagh Group

QBE

Zurich

BEST INSURANCE EMPLOYER – SME

WINNER: Konsileo

SHORTLIST:

Bikmo

By Miles

NBS

The Plan Group

Ticker

CLAIMS INITIATIVE OF THE YEAR – INSURANCE PARTNER

WINNER: Motor Insurers' Bureau

SHORTLIST:

BELFOR UK

DWF Law LLP

Qclaims

SBS

Sedgwick (with NFU Mutual)

CLAIMS INITIATIVE OF THE YEAR – INSURER

SPONSORED BY: Carpenters

WINNER: Ageas

SHORTLIST:

Allianz Casualty Claims team

Aviva

Ecclesiastical Insurance

FloodFlash

Zurich

CUSTOMER EXPERIENCE AWARD

WINNER: Assist Insurance

Services & Voyc

SHORTLIST:

Ageas

AXA Commercial

FloodFlash

The Insurance Emporium

Superscript

CUSTOMER CARE AWARD

WINNER: Vetsure

SHORTLIST:

Aviva

Covéa Insurance

LV=

QBE

Zurich

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INSURANCE PARTNER OF THE YEAR

WINNER: CyberCube

SHORTLIST:

Belron UK, trading as Autoglass

DWF Law

Ignite, a Verisk business

IS2

LexisNexis Risk Solutions, Insurance

MAJOR LOSS AWARD

WINNER: Sedgwick, Aviva and Harris Balcombe - My 1st Years

SHORTLIST:

AXA, QuestGates and Gateley

Smithers Purslow

Crawford & Company with

Hiscox and Gallagher

Ecclesiastical Insurance

Sedgwick, Covéa Insurance and

Gallagher - CPC Foods Limited

Zurich

MANAGING GENERAL

AGENT OF THE YEAR

WINNER: Prestige Underwriting

SHORTLIST:

Direct Commercial

DUAL

NBS Underwriting

Rokstone

Ticker

SPECIALIST INSURER

COMPANY OF THE YEAR

WINNER: Beazley

SHORTLIST:

Markel

NPA Insurance Ltd

RSA Insurance - Global Rail

Insurance practice

Zurich Private Clients

PERSONAL LINES INSURER

OF THE YEAR

SPONSORED BY: Auto Windscreens

WINNER: Aviva

SHORTLIST:

Ageas

COMMERCIAL LINES

INSURER OF THE YEAR

SPONSORED BY: EXL

WINNER: AXA Commercial

SHORTLIST:

Allianz

Arch Insurance

Aviva

QBE

Zurich

INSURANCE BROKER OF THE YEAR

SPONSORED BY: Aviva

WINNER: Thomas Carroll Group plc

SHORTLIST:

AbbeyAutoline

Clegg Gifford

Hayes Parsons Insurance Brokers

Miller Insurance Services

Weir Insurance

THE UNSUNG INSURANCE

HERO OF THE YEAR

WINNER: Lauren France, DWF Law

SHORTLIST:

Harriet Conway, Zurich

Kirsten Homer, NFU Mutual

Sharon Kingon, HSB UK & Ireland

Richard Selvey, McLarens

Peter Wassell, Sedgwick

ACHIEVEMENT AWARD

WINNER: Steve White

GENERAL INSURER OF THE YEAR

WINNER: Aviva

SHORTLIST:

Ageas

Allianz

AXA Insurance

QBE

Zurich

GENERAL INSURER OF THE DECADE

SPONSORED BY: Sedgwick

WINNER: Aviva

SHORTLIST:

Ageas

Allianz

AXA

Covéa Insurance

RSA

Zurich

INSURANCE BROKER OF THE DECADE

SPONSORED BY: QBE

WINNER: Howden

SHORTLIST:

The Ardonagh Group

Brown & Brown

Clear

Gallagher

Markerstudy Broking

Marsh

INSURANCE COLLABORATION AWARD

WINNER: Insurance United Against Dementia – in partnership with Alzheimer's Society

SHORTLIST:

Aviva and IFED

BIBA's Find Insurance Service

Clyde & Co and WheelPower

Flood Re – Be Flood Smart Campaign

QBE and Sedgwick

RSA Insurance, Marsh and URIS

2025

SPONSORSHIP OPPORTUNITIES

For details regarding the extensive range of commercial opportunities available at The British Insurance Awards, please contact your Insurance Post Account Manager, or Chris Finnegan on the details provided below.

Chris Finnegan: Head of strategic accounts

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E: chris.finnegan@infopro-digital.com